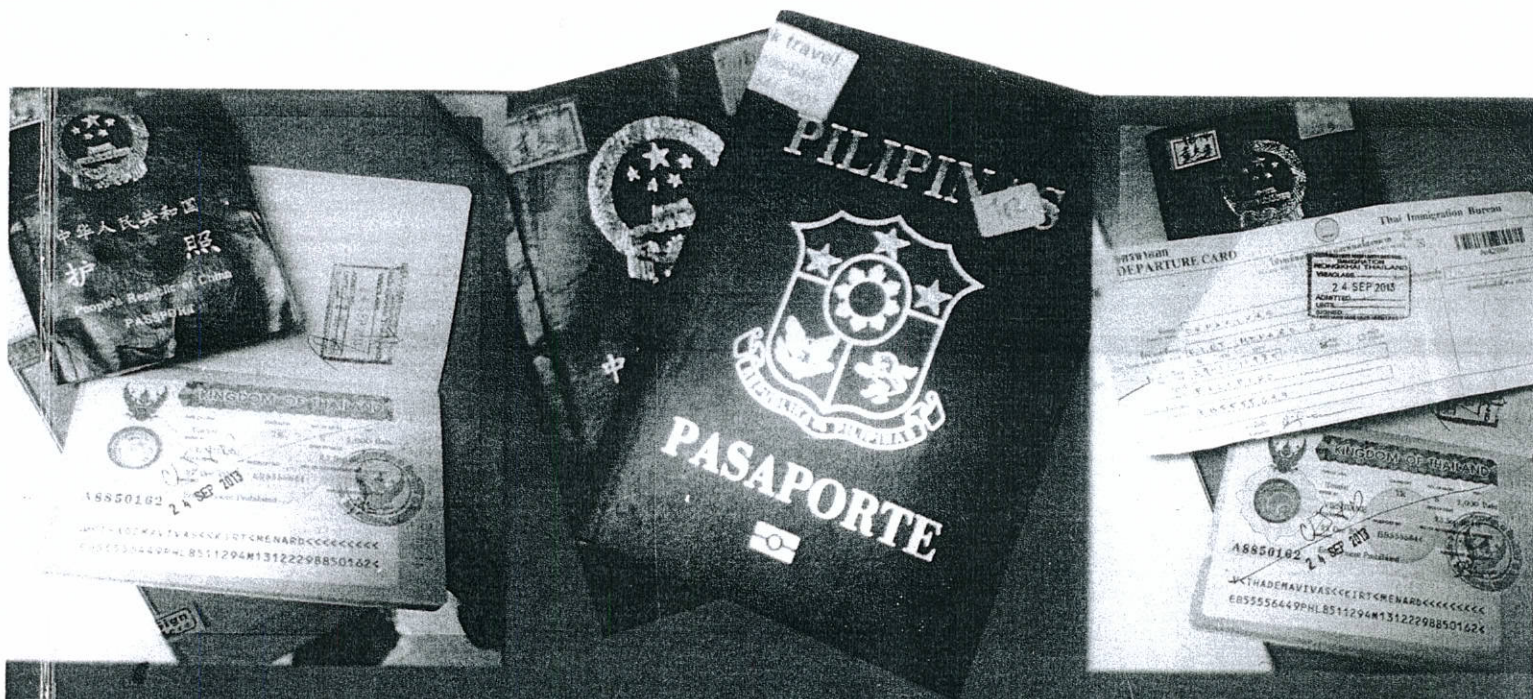




# English for

# Immigration Police

ภาษาอังกฤษสำหรับตำรวจตรวจคนเข้าเมือง



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## คำนำ

หนังสือภาษาอังกฤษสำหรับตำรวจตรวจคนเข้าเมืองเป็นหนังสือที่สามารถเรียนได้ด้วยตนเองมีเนื้อหาเกี่ยวกับภาษาอังกฤษที่ตำรวจตรวจคนเข้าเมือง หรือ immigration police ควรรู้ เพื่อช่วยให้การปฏิบัติหน้าที่ในฐานะด่านแรกที่ชาวต่างชาติต้องได้พบเป็นไปอย่างมีประสิทธิภาพ และมีความรู้สึกแรกพบ (first impressions) ที่ดีต่อกัน อันจะมีผลดีต่อประเทศชาติโดยรวมอีกด้วย

ภาษาอังกฤษสำหรับตำรวจตรวจคนเข้าเมืองมีเนื้อหาหลักห้าบท ประกอบด้วย บทที่ 1 ขาเข้า Arrivals บทที่ 2 การบรรยายลักษณะ Descriptions บทที่ 3 การบอกทิศทาง Directions บทที่ 4 ขาออก Departures และบทที่ 5 มนุษยสัมพันธ์ Human Relations นอกจากนี้ยังมีบททดสอบก่อนเรียน (Pre-Test) และบททดสอบหลังเรียน (Post-Test) พร้อมเฉลยเพื่อการฝึกอ่านและทำแบบฝึกหัดด้วยตนเอง

นอกจากเนื้อหาดังกล่าวแล้วยังมีบทนำที่เสนอคำศัพท์และประโยคเกี่ยวกับการทักทาย การกล่าวต้อนรับ การกล่าวอำลา การเสนอให้ความช่วยเหลือ การร้องขอ การชี้แจง และการขอบคุณ เพื่อให้การสื่อสารภาษาอังกฤษกับชาวต่างชาติ สุภาพ เป็นสากล และสัมฤทธิ์ผล สมกับคำกล่าวที่ว่า Thailand is the Land of Smiles! ประเทศไทยเป็นดินแดนแห่งรอยยิ้ม และชาวไทย โดยเฉพาะข้าราชการไทยเป็นผู้มีความรู้ภาษาอังกฤษดี รวมทั้งมีจิตใจบริการ หรือ service mind นั้นเอง

ด้วยความปรารถนาดี

รองศาสตราจารย์ ดร. ระพีณ ทรัพย์เอนก

ผู้อำนวยการสถาบันภาษา



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## บทนำ

ก่อนที่จะเข้าสู่เนื้อหาหลัก ผู้เรียนควรทำความคุ้นเคยกับคำศัพท์ สำนวนและประโยคต่างๆ ที่สามารถนำไปใช้ในชีวิตประจำวันและการทำงานได้ คือในเรื่องการทักทาย การกล่าวต้อนรับ การกล่าวอำลา การเสนอให้ความช่วยเหลือ การร้องขอ การชี้แจง และการขอบคุณ

### การทักทาย

คำศัพท์ สำนวน และประโยคที่ใช้ในการทักทาย

แบบไม่เป็นทางการ (informal) ใช้กับเพื่อนหรือผู้ที่คุ้นเคย

Hi หรือ Hi there.

Hello หรือ Hello there.

What's up?

What's news?

แบบเป็นทางการ (formal) ใช้กับผู้ที่มีตำแหน่งสูงกว่า หรือผู้มีอาวุโสกว่า หรือเพื่อแสดงความสุภาพกับผู้ไม่คุ้นเคย

Good morning/ afternoon/ evening

How are you?

How do you do?

How are you doing?

เมื่อตอบรับการทักทายจากเพื่อนหรือผู้คุ้นเคย มักจะตอบในระดับคำที่เท่ากัน

เช่น เมื่อเพื่อนทักทายว่า Hi ก็ตอบกลับว่า Hi

หรือ What's up? อาจตอบว่า Not much.

การตอบรับการทักทายอย่างเป็นทางการต้องมีความสุภาพ

เช่น Good morning ตอบว่า Good morning

How are you? ตอบว่า I'm great. หรือ I'm fine. How about you?

How do you do? ตอบว่า How do you do? เช่นเดียวกัน

### การกล่าวแนะนำตนเอง

I'm John. ใช้ชื่อต้นในกรณีที่ไม่เป็นทางการ

I'm Lisa.

ชื่อคนไทยใช้ชื่อต้น

I'm Panadda

I'm Malai.

I'm John Kenneth. ใช้ชื่อและนามสกุลเต็มในการเจรจาธุรกิจและกรณีที่เป็นทางการ

I'm Jackie O'Neill.



อาจด้วยประโยค It's nice to meet you. ยินดีที่ได้รู้จักคุณ

It's nice meeting you.

It's good to meet you.

ผู้ตอบตอบว่า Nice to meet you too. ยินดีที่ได้รู้จักคุณเช่นกัน

### การกล่าวต้อนรับ

Welcome to ABC Company.

ยินดีต้อนรับสู่บริษัท ABC

Welcome to Suvarnabhumi Airport

ยินดีต้อนรับสู่สนามบินสุวรรณภูมิ

Welcome to Thailand.

ยินดีต้อนรับสู่ประเทศไทย

Please enjoy your stay in Thailand.

ขอให้มีความสุขในประเทศไทย

We hope you have a pleasant stay in Thailand.

เราหวังว่าคุณจะมีความสุขในประเทศไทย

We hope you enjoy our beautiful country.

เราหวังว่าคุณจะมีความสุขกับประเทศที่สวยงามของเรา

We believe you will appreciate our hospitality.

เราเชื่อว่า คุณจะชื่นชอบอัธยาศัยไมตรีของเรา

### การกล่าวอำลา

แบบไม่เป็นทางการ

Bye.

ลาก่อน

See you.

แล้วพบกันใหม่

Talk to you later.

แล้วคุยกันใหม่นะ

Catch (up with) you later.

แล้วพบกันใหม่นะ

Nice seeing you.

ดีใจที่ได้พบคุณ

แบบเป็นทางการ

Good-bye.

ลาก่อน

Stay in touch.

แล้วติดต่อกันนะ

It was nice meeting you.

ยินดีที่ได้พบคุณ

I hope to see you soon.

ผม (ฉัน) หวังว่าจะได้พบคุณอีกเร็วๆ นี้



### การกล่าวลาอย่างเป็นทางการในกรณีที่เป็นแขก

Is it okay if we leave your home at 9 p.m.?

จะโอเคไหมถ้าเราจะออกจากบ้านคุณตอนสามทุ่ม

Would you mind if I leave the dinner before it ends?

คุณจะรังเกียจไหมถ้าผม (ฉัน) จะกลับก่อนการรับประทานอาหารเย็นจะเสร็จสิ้น

แบบไม่เป็นทางการ

I've got to go now.

ฉันต้องไปแล้วล่ะ

I'm afraid I have to head off now.

ฉันเกรงว่าจะต้องไปเดี๋ยวนี้แล้วล่ะ

### การเสนอให้ความช่วยเหลือ

May I help you?

ให้ฉันช่วยอะไรไหม

Can I help you?

ให้ฉันช่วยอะไรไหม

Are you looking for something?

คุณกำลังหาอะไรอยู่หรือเปล่า

Would you like some help?

คุณต้องการความช่วยเหลือไหม

Do you need some help?

คุณต้องการความช่วยเหลือไหม

May I be of assistance?

ให้ฉันช่วยอะไรบ้างไหม

(เป็นทางการและสุภาพมาก)

### ตัวอย่างบทสนทนา

Office: May I help you, sir?

Tourist: Do you happen to know where I can buy a charge for my mobile phone?

Office: Yes, sir. You can probably get one at a department store near here.

Tourist: Could you tell me how to get there?

Office: Certainly sir. It's just around the corner from here, one your right.

Tourist: Thanks a lot. You've been most helpful.

Office: My pleasure, sir.

### การร้องขอ

Could you tell me \_\_\_\_\_?

คุณกรุณาบอกหน่อยได้ไหมว่า \_\_\_\_\_

Do you know \_\_\_\_\_?

คุณทราบไหมว่า \_\_\_\_\_

Do you happen to know \_\_\_\_\_? คุณทราบไหมว่า \_\_\_\_\_



I'd like to know \_\_\_\_\_.

ฉันอยากทราบว่า \_\_\_\_\_

I'm looking for \_\_\_\_\_.

ฉันกำลังหา \_\_\_\_\_

### ตัวอย่างบทสนทนา

A.

Tourist: Could you tell me when the next bus leaves for the airport?

Receptionist: It <sup>ออกจาก</sup>leaves every hour. So the next one is in ten minutes.

Tourist: Thanks a lot.

Receptionist: My pleasure.

B.

Tourist: I'd like to know what the US dollar/ baht exchange rate is today.

Receptionist: It's 32.80 baht per dollar this morning.

Tourist: Thank you for your help.

Receptionist: You're welcome.

C.

Tourist: I'm looking for information on diving tours to Krabi.

Receptionist: There is a travel agent counter over there on your right.

Tourist: Thank you for your information.

Receptionist: My pleasure.

### การชี้แจง

เมื่อมีผู้ขอความช่วยเหลือ คู่สนทนาสามารถอธิบายหรือชี้แจงรายละเอียดต่างๆ ได้ โดยใช้ประโยคต่อไปนี้

A.

Tourist: Can you <sup>แนะนำ</sup>recommend a good bookshop?

Officer: There's a really good bookshop just around the corner.

Tourist: Thanks.

Officer: You're welcome.

B.

Tourist: Is there a supermarket in the area?

Passer-by: The nearest one is a few blocks away.

Tourist: Thank you.

Passer-by: You're welcome.

C.

Tourist: What are our opening hours?

Clerk: We're open from 9 a.m. till 6 p.m., Monday to Friday.

Tourist: Thanks.

Clerk: My pleasure.

D.

Tourist: Could you help me, please?

Seller: Certainly, madam.

Tourist: Is there somewhere I can try this on, please?

Seller: The ladies changing rooms are over there.

Tourist: Do you have this in a larger size?

Seller: I'm afraid not, madam.

Tourist: Okay. Thank you.

Seller: You're welcome.

#### การขอบคุณ

การติดต่อสื่อสารกับใครก็ตามไม่ว่าจะเป็นชาวไทยหรือชาวต่างชาติ ความสำเร็จเป็นสิ่งสำคัญ ควรใช้คำว่า please เมื่อต้องการขอร้องให้ใครทำอะไรให้ และต้องขอบคุณคือ thank you ทุกครั้ง หรือหากต้องการขอโทษก็ต้องใช้ว่า sorry

#### ตัวอย่างบทสนทนา

Immigration officer: May I see your passport, please?

Foreign tourist: Oh, I am sorry I misplaced it.

Immigration officer: Please examine your belongings.

Foreign tourist: Oh, I'm sorry; it is here in my left breast pocket. Here it is!

Immigration officer: Thank you; one moment, please.

## Pre-Test

### Part I: Choose the word or phrase which best completes each sentence grammatically.

1. He decided to go to bed early \_\_\_\_\_ he had an exam the following day.  
1. so  
2. because  
3. although  
4. while
2. It was \_\_\_\_\_ that anyone had ever stayed in space.  
1. longer  
2. such long  
3. the longest  
4. the longer
3. The population of Bangkok has increased considerably \_\_\_\_\_ the 1970s.  
1. in  
2. for  
3. since  
4. during
4. The fact \_\_\_\_\_ Leonardo was also an inventor of war machines is not widely known.  
1. which  
2. is that  
3. of  
4. that
5. The further they walked across the ice, the \_\_\_\_\_ their physical and mental condition became.  
1. weakest  
2. weak  
3. weaker  
4. weakening
6. The number of pandas in the wild \_\_\_\_\_ dramatically in the past few decades.  
1. declined  
2. has declined  
3. is declining  
4. was declined
7. \_\_\_\_\_ parties refused to negotiate. Neither wanted to give up any territory.  
1. All  
2. Each  
3. Every  
4. Both
8. Despite being basically arboreal in nature, koalas \_\_\_\_\_ to inhabit a specific territory and range of some thirty miles.  
1. knowing  
2. are knowing  
3. are known  
4. which know
9. In recent months, the final mapping of the human genome \_\_\_\_\_ the range of medical treatments and cures available to those suffering from various diseases.  
1. has extended  
2. extends  
3. will extend  
4. will have extended
10. Jackie can drink \_\_\_\_\_ a gallon of beer in one sitting.  
1. mostly  
2. as much as  
3. so much that  
4. any more than





**Part III: Choose the answer this is closest in meaning to the underlined item of vocabulary.**

21. After failing for several years, he **abandoned** his dream of starting a grocery business.  
1. gave up      2. left      3. resigned      4. canceled
22. The two builders **collaborated** in getting the house finished.  
1. agreed      2. approved to      3. cooperated      4. competed
23. It's the only health facility in town to offer **comprehensive** care.  
1. reasonable      2. cheap      3. complete      4. understandable
24. The group of students is highly **diverse**, consisting of people of different ages, races and socio-economic backgrounds.  
1. unequal      2. unusual      3. disconnected      4. varied
25. The postal service is rapidly becoming **obsolete** through the widespread use of e-mail.  
1. out-of-date      2. elderly      3. antique      4. unfashionable

**Part IV: Read each situation and the dialogue carefully. Choose the most appropriate expression for the missing part.**

26. Situation: Mr. Johnson is talking to a new colleague, Somchai.

Mr. Johnson: Where did you go to school?

Somchai: \_\_\_\_\_ . I grew up there.

1. Often by bus      2. I enjoy watching TV at home  
3. In New York      4. I stayed with my friend

27. Situation: Your friend drives you to the airport to catch your flight to Singapore.

Friend: There's the airport up ahead. I'll just park the car over there and take you to the departure terminal.

You: Thanks for seeing me off.

Friend: \_\_\_\_\_

1. It's hardly worth mentioning.      2. Now that you mention it.  
3. Don't mention it.      4. Thanks for mentioning it.

28. Situation: Wilai is worried about her figure and asks her friend Sumalee what she should do.

Sumalee: You've put on a lot of weight since we last met.

Wilai: \_\_\_\_\_

Sumalee: If I were you I'd eat less and exercise more.

Wilai: Thanks. I'll bear that in mind.

1. I know. What are your advices in my case?
2. I know. What do you do in my situation?
3. I know. What do you suggest to me?
4. I know. I need your advice. What should I do?

29. Situation: Susan turns down Jack's polite invitation in an equally polite manner.

Jack: I was wondering if you'd care to have dinner with me this evening.

Susan: \_\_\_\_\_

1. That's alright. Don't bother.
2. I wouldn't really like to.
3. No way! I'm way too busy.
4. I'd love to but I'm afraid I can't.

30. Situation: Peter and Sarah are discussing the movie they have just seen.

Peter: So what did you think of the movie?

Sarah: I thought the movie was really boring.

Peter: \_\_\_\_\_

Sarah: I'm glad we agree on *something*!

1. Really? I was too.
2. I couldn't agree more.
3. I'm on your side on this.
4. Why not think that?

**Part V: Read the following passages and choose the best answer.**

### **Passage 1**

Sukhothai, the capital of the first sovereign Thai state, is a popular tourist destination situated about 420 kilometers from Bangkok on the northern edge of the central plains. The name means "Dawn of Happiness". To many Thai people, Sukhothai represents the time when the unique Thai culture emerged. King Ramkhamhaeng the Great is regarded as the father of the Thai nation as he made Thailand an independent country. Under his benevolent rule, the kingdom flourished and the period is regarded today as the "Golden Age" of the nation. The people lived in freedom and prosperity. Trade was extensive, including the export of the unique style of pottery which was sent to many



countries. During this time, the Thai system of monarchy developed and Theravada Buddhism was adopted as the national religion, replacing animistic beliefs. The period saw the building of many temples and stupas and elegant walking Buddha statues appeared to inspire devotion. It is believed that the Thai script accredited to King Ramkhamhaeng the Great developed at this time. It can be seen today on the inscriptions on a stone stele.

The well restored ruins of Sukhothai are preserved as a UNESCO Sukhothai World Heritage Site. There are approximately 1 million visitors to the historical park each year and they marvel at the ancient Buddha figures, the palaces and the ruined temples. Many of the tourists cycle around the site and some even walk. Every full moon in late October or early November, the celebration of the Loy Krathong festival brings a romantic touch to the park. Many believe that the festival originated at Sukhothai so this adds to the significance of observing the festival there. The legend is that a beautiful young lady skillfully made a lotus shaped boat from banana leaves, put candles and incense in it and floated it to the king. As tourists float Krathongs on ornamental ponds in the park nowadays, candle rays reflect on the still waters set against a backdrop of shadowy temples, all bathed in the light of the silvery full moon. It is indeed a romantic and magical sight.

31. In line 7 “independent” most probably means \_\_\_\_\_.
- |                               |            |
|-------------------------------|------------|
| 1. rich                       | 2. strong  |
| 3. free from external control | 4. popular |
32. Sukhothai is approximately 420 kilometers \_\_\_\_\_ from Bangkok.
- |          |         |
|----------|---------|
| 1. south | 2. west |
| 3. north | 4. east |
33. According to the text, King Ramkhamhaeng the Great is the father of the nation because \_\_\_\_\_.
- |                                 |                      |
|---------------------------------|----------------------|
| 1. he made Thailand independent | 2. he was benevolent |
| 3. he flourished                | 4. he was free       |
34. Which of the following is not true?
1. The people of the Sukhothai Kingdom were prosperous.
  2. The people imported a unique style of pottery.
  3. King Ramkhamhaeng was a benevolent king.
  4. Thai culture emerged during the Sukhothai period.
35. Buddhism is the national religion of Thailand because \_\_\_\_\_.
1. it is adopted
  2. it is accepted by most Thai people
  3. it is animistic
  4. it is a monarchy

36. The inscribed stone stele \_\_\_\_\_.
1. was developed as a subscription
  2. was made by the king
  3. is worth a lot of credit
  4. has Thai writing on it
37. Which of the following is NOT a probable meaning for "preserved"?
1. looked after
  2. maintained
  3. protected
  4. destroyed
38. Which of the following is NOT true of the Sukhothai World Heritage Site?
1. It belongs to UNESCO.
  2. It is recognized by UNESCO as an important historical place.
  3. It has about a million visitors annually.
  4. It has palaces, temples and Buddhist statues.
39. According to ancient legends, Loy Krathong started at Sukhothai when \_\_\_\_\_.
1. there was a new moon
  2. a beautiful lady made the first banana leaf krathong
  3. a beautiful young lady had a romance
  4. a beautiful young lady picked lotus flowers
40. Tourists float Krathongs at Sukhothai because \_\_\_\_\_.
1. they have candles
  2. they feel romantic
  3. the Krathongs look beautiful floating in ponds near temples
  4. they believe in magic

## Passage 2

### The History of the Immigration Bureau

Before King Rama VII issued a law in 1927 foreigners could enter and leave Thailand freely. In that year the king created the Immigration Department, not as a separate organization but as a part of the Ministry of the Interior. Following the procedures in many other countries the new department was to control the arrivals and departures of foreigners. With only 50 officers under his control, the first commanding officer was Pol. Col. Wichai Prachabal.

One of the many changes to the political system that came to Thailand in 1932 was the change of name to the Immigration Division and the change of attachment to the Police Department. Unfortunately the Immigration division had its budget cut because of the economic crisis called the Great Depression that was sweeping the world. After three years the Immigration Division was moved to a new location and had its immigration checkpoints and offices increased.



Immigration officers were no longer civil servants as they were made police officers and given special uniforms in 1940. The former German Embassy became its new head office.

In 1965 a massive reorganization took place as the bureaucracy expanded. There were to be 5 command divisions and 13 sections as well as 58 regional immigration offices. In the same year a communication center was established as new immigration offices were opened in provinces.

The Soi Suanphlu head office began construction in 1973 and by 1980 there was a total of 1047 positions. Seven years later another 307 new positions were created. After another three years the Foreigners Registry was upgraded to a full command position and the bureaucracy was again reorganized into new sub-sections with 672 new positions created in 1990. In order to guarantee the highest possible level of efficiency and efficacy the Immigration Bureau with 4 commands was born in 1993. What does the future hold for the Bureau? Will there be more organizational changes?

41. King Rama VII started the Immigration Department because \_\_\_\_\_.
1. he didn't like foreigners
  2. he didn't like people moving freely
  3. he was king for a long time
  4. he wanted to control how foreigners came and left the kingdom
42. The word "issued" most likely means \_\_\_\_\_.
1. wrote
  2. authorized
  3. entered
  4. left
43. The Immigration Department's mission was to \_\_\_\_\_.
1. command Pol. Col. Wichai Prachabal
  2. organize arrivals and departures
  3. control 50 officers
  4. proceed to other countries
44. Which of the following is NOT true of the changes in 1932?
1. The name was changed to the Immigration Division.
  2. The political system in Thailand changed.
  3. The Division became part of the Police Department.
  4. The Immigration Department became political.
45. Because of the Great Depression, \_\_\_\_\_.
1. the Immigration Division had its budget reduced
  2. many officers lost their jobs
  3. the Immigration Division lost its headquarters
  4. checkpoints and offices were decreased



46. After the Second World War Immigration officers \_\_\_\_\_.
1. became civil servants
  2. were not allowed to wear uniforms
  3. became police officers
  4. were dominated by police officers
47. The word "bureaucracy" most likely means \_\_\_\_\_.
1. oppressive rules
  2. a government organization
  3. a reorganization
  4. a powerful officer
48. The communications center was opened in 1965 because \_\_\_\_\_.
1. there was a big reorganization
  2. there were five command divisions
  3. there were 13 sections
  4. there was a need to communicate with provincial offices
49. Which of the following is NOT true? During the period from 1973 to 1990, \_\_\_\_\_.
1. Soi Suanphlu became the Division's head office
  2. new sub-sections were created
  3. the Foreigners Registry was downgraded
  4. there were many new positions added to the Immigration Division
50. The name was changed to the Immigration Bureau in 1993 to \_\_\_\_\_.
1. show a desire to improve efficiency
  2. have four commands
  3. be re-born
  4. have more organizational changes



# Chapter 1

# Arrivals

# ขาเข้า





# Chapter 1

## Arrivals

### Content

#### **Vocabulary**

- Pictures
- Sentences
- Useful English phrases at the airport

#### **Listening**

- Picture identification
- Question-Response
- Short Conversations: Conversation 1
- Short Conversations: Conversation 2
- Conversation Responses: Conversation 1
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#### **Speaking**

- Role-play 1
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- Passage 1: Reading Comprehension and Group Discussion
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- Passage 3: Questions, Reading and Writing

#### **Grammar**

- Verbs into present simple
- "was" and "were"
- Preposition worksheet



## Vocabulary and Pictures

Look at the words in the box. Write the correct word under each picture.

passport

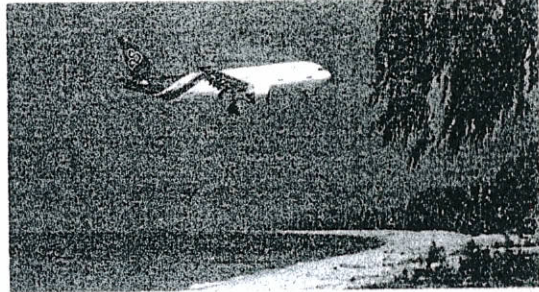
baggage claim

arrivals area

landing

arrival card

baggage check



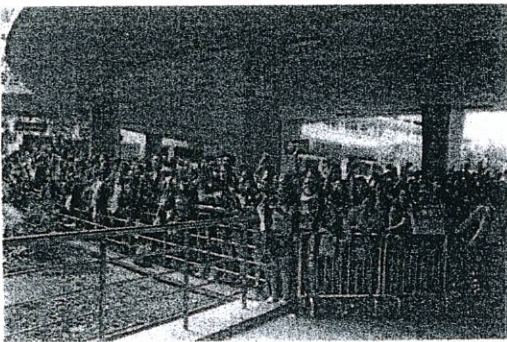
1 \_\_\_\_\_

2 \_\_\_\_\_



3 \_\_\_\_\_

4 \_\_\_\_\_



5 \_\_\_\_\_

6 \_\_\_\_\_

Make three sentences using any of the pictures above.

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_



## Vocabulary and Pictures

Look at the words in the box. Write the correct word under each picture.

visa

departure stamp

customs check

baggage claim

passport

boarding pass

immigration officer

immigration form

passenger

arrival stamp



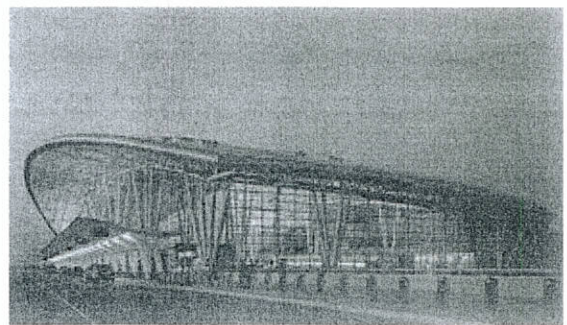
ARRIVAL CARD  
Thai Immigration Bureau

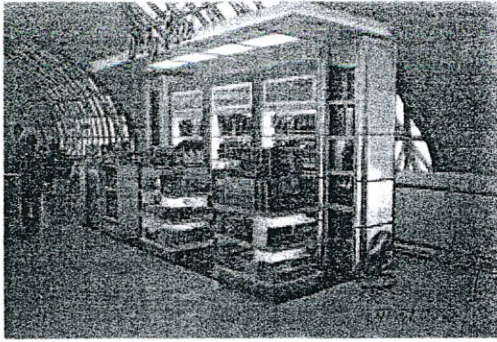
ARRIVAL CARD

First Name and Surname

Passport No.

vs 51299







## Vocabulary

### Sentences

- Look at the words in the box. Write the correct word next to each explanation. Then use the word in a complete sentence.

duty free	baggage claim	customs officer
British passport	arrival card	immigration officer
passenger	suitcase	terminal building
anything to declare		

Word	Explanation	Sentence
	British passports may be issued to people holding any of the various forms of British nationality, and are used as evidence of the bearer's nationality and immigration status within the United Kingdom.	
	to make known formally or officially	
	An airport terminal is a building at an airport where passengers transfer between ground transportation and the facilities that allow them to board and disembark.	
	The person who examines your passport and other documents to make sure you can enter a country.	
	Someone who visits a place for pleasure and interest, usually while they are on holiday.	
	An arrival card is a legal document used by immigration authorities to provide passenger identification and a record of a person's entry into certain countries.	

	Shops (or stores) are retail outlets that are exempt from the payment of certain local or national taxes and duties.	
	a case with a handle and a hinged lid, used for carrying clothes and other personal possessions	
	A customs officer is a law enforcement agent who enforces customs laws, on behalf of a government.	
	the area in an airport where arriving passengers collect luggage that has been carried in the hold of the aircraft	

## Useful English phrases at the Airport

### Checking in

Can I see your ticket and passport, please?

Here they are. Can we get one seat near the aisle?

Yes, that's no problem. You're in seats 27b and 27c.

### On the Airplane

Would you like something to drink?

Could I have a coke with no ice?

Here you are. Please fill out this form before the plane lands.

What is this form for?

It's a Customs and Immigration form. You will use that in the airport before you can enter the country.

### The Arrivals

Thank you for flying Thai Airways!

I had a good trip. Thanks for your help.

It was our pleasure and we hope to see you again.

### Getting <sup>through</sup> customs

Do you have anything to declare?

I just have one bottle of wine. It's a gift for my friend.

How much wine is in the bottle?

It contains 750ml.

That's fine. Have a nice stay.

### Going through Immigration

What's in the small bag?

I have a laptop computer and some books.

Could you open it please and turn on your computer?

Sure. It will take a few moments to boot up.

Okay everything seems to be okay. You can go.



## LISTENING

### Picture Identification

Look at each photo.

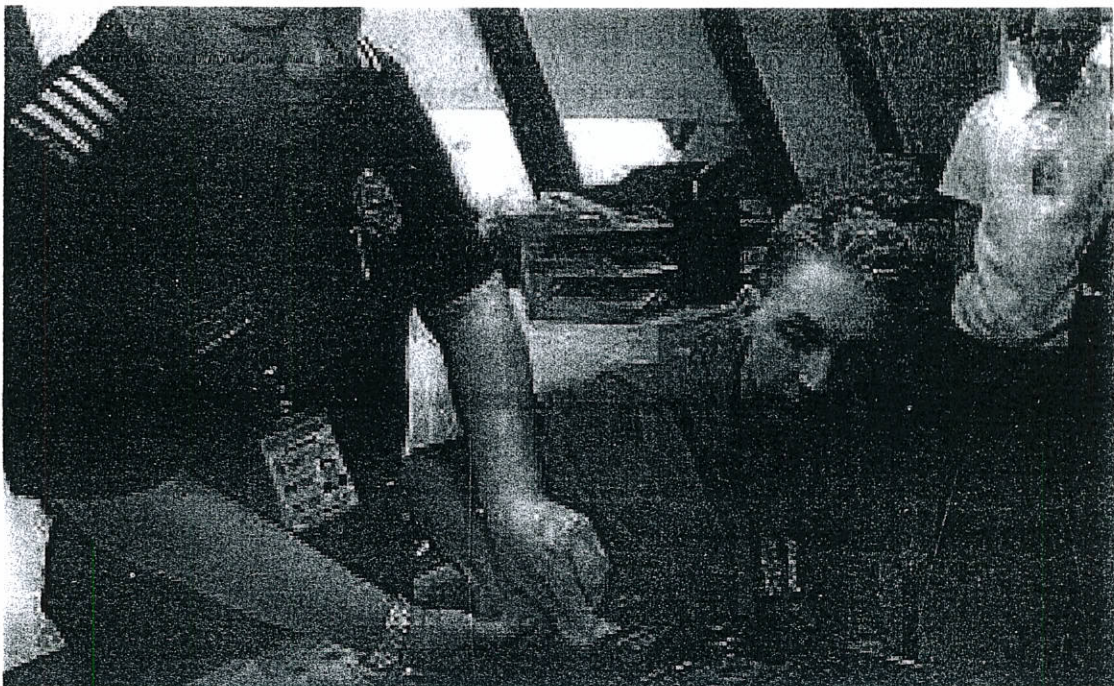
Ask yourself the following questions:

1. Who is in the photos?
2. What objects are visible?
3. What are the positions of the people and the objects?
4. What actions are being performed?
5. Where was the photo taken?

Directions

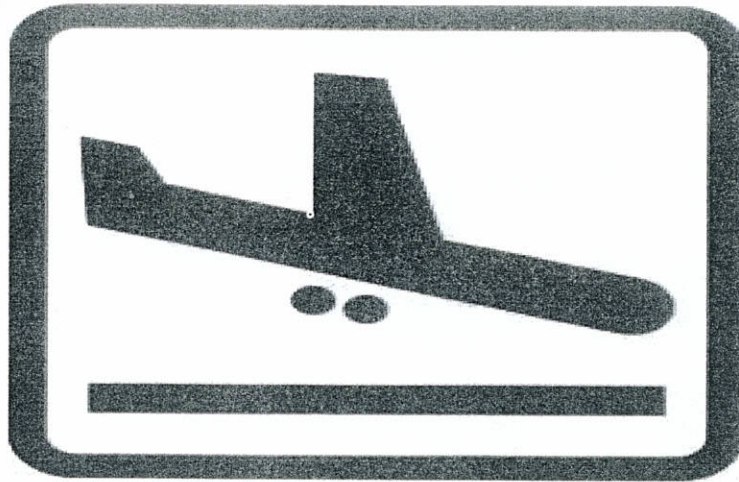
For each question you will hear four statements about a picture. When you hear the statements, you must select the one statement that best describes what you see in the pictures. Then mark your answer. Each statement will be spoken only twice.

Picture 1



- (a) The officer is shaking hands.
- (b) The officer is hand cuffing the man.
- (c) The officer is taking finger prints.
- (d) The officer is eating lunch.

Picture 2



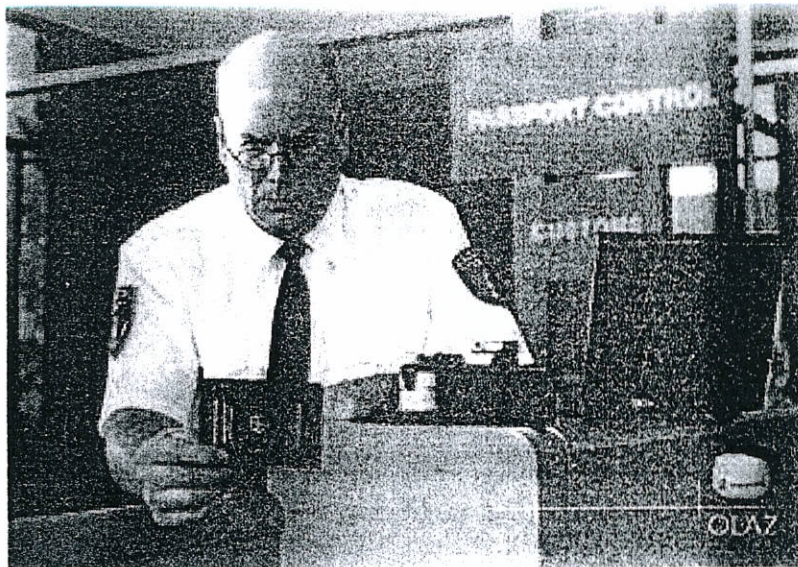
- (a) This means planes are taking off.
- (b) this means planes are taxi-ing.
- (c) This means planes are landing.
- (d) This means planes have two wheels.

Picture 3



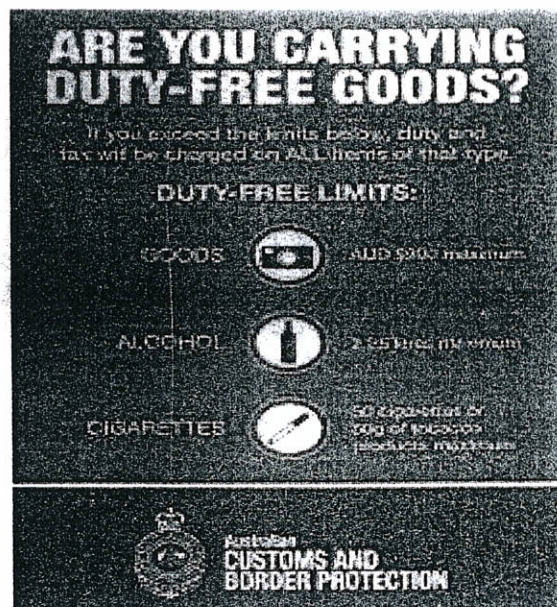
- (a) A vehicle for transferring illegal immigrants
- (b) A vehicle to take the passengers to the beach
- (c) A vehicle to take passengers to the train station
- (d) A vehicle for airport staff





- (a) It's an Immigration officer reading a document
- (b) It's an Immigration officer having a coffee
- (c) It's an Immigration officer showing a document
- (d) It's an Immigration officer checking a document

picture 5



- (a) A legal sign showing duty-free allowance
- (b) A sign showing sales
- (c) A poster advertising duty free items
- (d) A sign asking if you want duty free



## LISTENING

### Question-Response

• First you will hear a question. Then you will hear three answer choices. Choose the correct answer to the question.

**1. Can I see your passport and arrival card?**

- a. Thank you very much.
- b. Sure. Here you are.
- c. I don't have your passport.
- d. Yes, I'm fine thanks

**2. Are you traveling alone sir?**

- a. Yes I am.
- b. I'm from Canada.
- c. I like traveling.
- d. For three weeks.

**3. Do you have a visa for entering Thailand?**

- a. Yes, it's in my wallet.
- b. I don't need a visa.
- c. Yes I do. The visa is on the next page.
- d. No sorry.

**4. What's the purpose of your visit to Thailand?**

- a. Have a nice day.
- b. I packed my own bags.
- c. I'm here on vacation.
- d. I'm hungry.

**5. Where will you be staying?**

- a. At the Hilton, Hua Hin
- b. My laptop is at home.
- c. I left it on the train.
- d. I'm a bank clerk.

**6. Do you have anything to declare?**

- a. I'm not hungry.
- b. I have a gift for my baby.
- c. I'll have a coffee, please.
- d. The weather looks nice.

**7. What's your nationality?**

- a. Yes, I am.
- b. I've never been there before.
- c. I'm British.
- d. Nothing sir.

**8. Did you pack your own bags?**

- a. Yes sir, I did.
- b. Please don't ask again.
- c. I don't like bags.
- d. You are kind, thanks.

**9. How much duty do I have to pay?**

- a. My friend is over there.
- b. Here's your receipt.
- c. Its ok. There's no duty to pay.
- d. Have a nice day.

**10. What's your passport number?**

- a. It's P 119922.
- b. It's on Monday.
- c. Thank you very much.
- d. Move along please.

## Listening Conversations

First you will hear a short conversation. Next you will read three questions with four possible answers. Choose the correct answer to the question.

### Arrivals Conversation 1 At the Airport

**Immigration officer:** Good evening. Where have you come from?

**Passenger:** I'm from Manchester, England.

**Immigration officer:** May I see your passport please?

**Passenger:** Yes. Here you are.

**Immigration Officer:** What's the nature of your visit? Business or pleasure?

**Passenger:** Pleasure. I'm visiting relatives.

**Immigration Officer:** How long are you going to stay in Thailand?

**Passenger:** I will stay for three weeks?

**Immigration Officer:** What is your occupation?

**Passenger:** I am a teacher.

**Immigration Officer:** Do you have a return ticket?

**Passenger:** Yes, here it is.

**Immigration officer:** That's fine. Thanks. Enjoy your stay.

**Passenger:** Thank you.

1. Where in the Airport is this taking place?

- a. At the boarding gate
- b. At the security checkpoint
- c. At passport control
- d. At customs

2. What's the nature of the passengers visit?

- a. He's here on business.
- b. He's smuggling food.
- c. He's visiting relatives.
- d. He's here to buy property.

3. What is the passenger's occupation?

- a. He's a doctor.
- b. He's a footballer.
- c. He's a retired pensioner.
- d. He's a teacher.



## LISTENING

### Conversation Responses

• You will listen to a conversation. Choose the correct answer (a, b, c, d.) from the list to complete the sentences.

#### Conversation 1

A: Good morning. 1. Can I see your passport with boarding pass, please?

B: Sure. Here you are.

(The Immigration Officer looks at the passport.)

A: Where are you arriving from?

B: 2 I'm from \_\_\_\_\_

A: Do you have a return ticket?

B: 3. \_\_\_\_\_

A: Could you please fill in the Immigration arrival card and sign your name at the bottom.

B: Certainly. Sorry I forgot about that.

(The passenger fills in the form and hands it back to the immigration officer)

A: OK. Have a nice vacation.

B: \_\_\_\_\_

1.

a. Can I have your passport with boarding pass, please?

b. Can I see your passport and arrival card please?

c. How are you?

d. Can I have a coffee please?

2.

a. I'm from Singapore.

b. I'm going to France.

c. I'm going to Thailand.

d. I'm going to Singapore.

3.

- a. Yes, I do. It's in my wallet.
- b. No, I don't.
- c. I'm not sure.
- d. I'm thinking about it.

4.

- a. I'm fine, thanks.
- b. Thanks you, goodbye.
- c. Thank you, goodbye.
- d. Thanks me too.

What are the questions to these answers?

Q1. ....?

A1. Yes, here you are.

Q2. ....?

A2. I'm staying for three weeks.

Q3. ....?

A3. I will stay at the Nova hotel.

Q4. ....?

A4. I have thirty thousand baht.

Q5. ....?

A5. I'm English.

Q6. ....?

A6. No, nothing.

Q7. ....?

A7. Yes, there's only me.

Q8. ....?

A8. Follow the green line sir, down the escalator, it's on the left.



Conversation  
Role-play 1 & 2

Conversation passport control (A)

**A: Good morning/afternoon/evening. Can I see your passport and arrival card.**

**B: Yes, Here you are..**

*(The Immigration Officer looks at the passport.)*

**A: Where are you traveling to today?**

**B: I'm going to Bangkok.**

**A: Do you have a visa for entering Thailand?**

**B: Yes, I do. The visa is on the next page.**

*(Immigration Officer looks at the passport.)*

**A: Could you please stand in front of the camera?**

**B: Certainly.**

*(The passenger stands in front of the camera.)*

**A: OK,. Thank you. Are you traveling alone?**

**B: Yes I am.**

**A: What is the nature of your visit?**

**B: I'm here on vacation.**

**A: Ok, that's fine enjoy your stay.**

**B: Thank you.**

**SPEAKING: Passport Control (B)**

**A: Good morning/afternoon/evening. Can I see your passport and arrival card miss.**

**B: Hello. Yes, here you are.**

*(The Immigration Officer looks at the passport.)*

**A: I see your passport will expire in three weeks.**

**B: I know. I will apply for a new one, when I return back to England.**

**A: Ok. What's your purpose here? Business or pleasure.**

**B: I'm here on business.**

**A: What's the nature of your business?**

**B: I'm a fashion model.**

**A: Ok, Miss everything seems to be in order, enjoy your time here.**

**B: I will, thanks. Oh! sorry could you direct me to the rest room.**

**A: Of course. Go down the escalator and it's on the right.**

**B: Thank you. Have a nice day. Goodbye.**







Read the text then answer true or false.

The Thailand Immigration police are a smart force of police. The standards of service are something to be proud of. Their strict rules are respected throughout Asia and the rest of the world.

Many people who have flouted the Laws of Thailand have tasted their hospitality units for a long period of time, for example their prisons. Common sense tells you, if you abide by the rules and regulations of Thailand, then this hard working force are very friendly and helpful, but if you don't then rightly so you will be treated harshly. The immigration officer's uniform is grey, giving a smart look throughout the Immigration Bureau.

The Thai Immigration police don't exist anymore.

They are a smart force.

Their uniforms are blue.

They ride horses when on duty.

If you break the laws of Thailand you could end up in prison.

The Immigration cars are maroon colored.

## 1. Vocabulary

1. Match the words to form collocations

- |                |              |
|----------------|--------------|
| 1. customs     | a) police    |
| 2. immigration | b) tower     |
| 3. flight      | c) card      |
| 4. control     | d) steward   |
| 5. flight      | e) desk      |
| 6. air         | f) officer   |
| 7. passport    | g) tickets   |
| 8. boarding    | h) attendant |
| 9. check in    | i) control   |



## What Is Immigration?

- <sup>1</sup> What do birds do when the weather begins to turn cold? \_\_\_\_\_ where the weather is warmer. This move from one place to another is called migration. The birds migrate to a better climate.
- <sup>2</sup> People also move from one country to another. If the people go to a new country for just a short visit, \_\_\_\_\_. If people move to another country with the intention of living there, it is called immigration. The people are called immigrants.
- <sup>3</sup> Many immigrants plan to live in the new country for a long period of time. They want to become citizens of the new country. The number of people who immigrate to a new country is very large. In 2009, \_\_\_\_\_. That sounds like a lot of people. Actually, that is only three of every one hundred citizens of the world or 3%. The rest of the citizens of the world stayed in their own countries.
- <sup>4</sup> Man has migrated to different parts of the world since the beginning of history. How else do you think land all over the world was settled? Humans migrated across a land bridge between the lands of northern Asia to the land of North America. They migrated from the far north to the far south and populated areas as they moved.
- <sup>5</sup> When countries were formed, questions about immigration arose. Some people oppose movement from one country to another. The number of available workers can dwindle when laborers immigrate to another country. Some people believe that an unhealthy living environment is created when people of different backgrounds and cultures live together. The host country is strained when too many immigrants are allowed to settle. \_\_\_\_\_ are needed. These all cost host countries a lot of money.





1. What do birds do when the weather turns cold?

\_\_\_\_\_

2. What are people who go to another country for a short visit called?

\_\_\_\_\_

3. How many million people changed countries in 2009?

\_\_\_\_\_

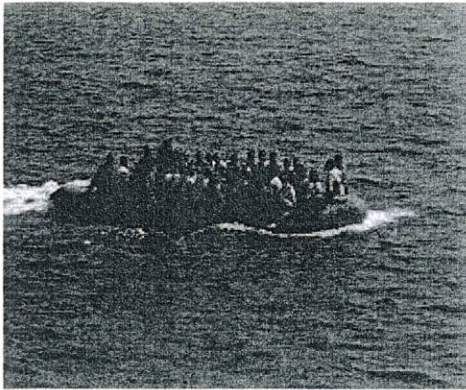
4. What is needed more if too many immigrants are allowed to settle?

\_\_\_\_\_

## Why Do immigrants go to the USA?

Immigrants have been going to America for hundreds of years. The reasons they go are different for each family. They all go hoping to find a better or different life than the one they left behind.

<sup>2</sup> Most people go there to join other members of their family. Almost seventy-five percent go for that reason. Having a family member there can make it a lot easier to go.



People can sponsor other members of their families. This includes a husband or wife, parents, or children. Sponsors help immigrants in the United States. They can help them to find jobs or places to live. Sponsors help immigrants learn to support themselves.

<sup>3</sup> Some people go to the United States for work. Jobs can be very hard to find in other countries. Sometimes people can't find work that they are trained for. The country has many different kinds of jobs. Many of these jobs also pay very well. This can make it easier for people to emigrate to the United States of America.

1. Why do immigrants go to America?

---

2. How much percentage of immigrants go to join their families?

---

3. Who helps the immigrants in the United States?

---

4. Some people go the United States for \_\_\_\_\_

## Grammar

### “was” and “were”

#### 1. Complete the following sentences by using “was” or “were”.

1. Nattapon and Somchai \_\_\_\_\_ at the airport yesterday.
2. The flight \_\_\_\_\_ really bumpy.
3. The passengers \_\_\_\_\_ really scared
4. Mr. Jones \_\_\_\_\_ first on the plane.
5. Some of the passengers \_\_\_\_\_ arriving late.
6. The immigration officers \_\_\_\_\_ very polite.
7. The customs officer asked if I \_\_\_\_\_ traveling alone.
8. I saw the couple who \_\_\_\_\_ next to me; they \_\_\_\_\_ being searched.
9. The immigration officer \_\_\_\_\_ very efficient.
10. My friend Ponsawan \_\_\_\_\_ waiting for me.

#### 2. Complete the text using “was” or “were” in the conversation.

**Ponsawan:** What \_\_\_\_\_ it like during the flight over John?

**John:** It \_\_\_\_\_ terrible. The weather \_\_\_\_\_ stormy. We \_\_\_\_\_ all scared.

**Ponsawan:** How long \_\_\_\_\_ it before the weather calmed down?

**John:** Not long it \_\_\_\_\_ all over in ten minutes.

**Ponsawan:** \_\_\_\_\_ the flight attendants helpful?

**John:** Yes they \_\_\_\_\_. They \_\_\_\_\_ very professional. I noticed one young female attendant she \_\_\_\_\_ very calm.



### 3. Put the verbs in parenthesis into the present simple tense.

Sirichai Kamsung (1) \_\_\_\_ (work) as an immigration officer. On weekdays, he (2) \_\_\_\_ (get) up at 6.30 a.m. He (3) \_\_\_\_ (start) his day with a good breakfast and then he (4) \_\_\_\_ (go) jogging for half an hour.

Sirichai (5) \_\_\_\_ (not/drive) to work. He usually (6) \_\_\_\_ (catch) the bus or sky train. He always (7) \_\_\_\_ (arrive) at the airport early. He (8) \_\_\_\_ (make) himself a drink and then (9) \_\_\_\_ (sit) down to read his newspaper.

He (10) \_\_\_\_ (start) his duties at 9 a.m. At noon he has lunch and (11) \_\_\_\_ (relax) for a while. He (12) \_\_\_\_ (not/finish) his duties until six o'clock in the evening. When he (13) \_\_\_\_ (get) home, he (14) \_\_\_\_ (walk) the dog for 30 minutes then he (15) \_\_\_\_ (cook) dinner. After dinner he (16) \_\_\_\_ (surf) the net.

In his free time Sirichai (17) \_\_\_\_ (enjoy) socializing with his friends after a workout at the gym. Sirichai loves his job "I like the people I work with, and the pay is good", he (18) \_\_\_\_ (say). Yes, I feel very happy with my life at the moment.



### 4. Circle the correct word

1. Could I see your \_\_\_\_ sir?      a) wallet      b) passport      c) shirt
2. Do you have anything to \_\_\_\_?      a) share      b) wear      c) declare
3. Did you pack your own \_\_\_\_?      a) bag      b) lunch      c) swimsuit
4. Do you have a return \_\_\_\_?      a) taxi      b) ticket      c) passport

## Prepositions at the Airport



Put a correct preposition in the blank.

\_\_\_ Saturday I went to visit my grandmother who lives \_\_\_ Bangkok. My father drove me \_\_\_ the airport and I got \_\_\_ the plane \_\_\_ 7 o'clock. We arrived \_\_\_ Berlin two hours later, and my grandmother was there \_\_\_ meet me. We got \_\_\_ a taxi and traveled \_\_\_ her house. Later I looked \_\_\_ some old photos my grandmother showed me and watched a film \_\_\_ the TV. I fell asleep \_\_\_ the sofa, and when I woke \_\_\_ my grandmother had already gone \_\_\_ bed.





## Chapter 2 Descriptions

# การบรรยายลักษณะ







# Chapter 2

## Descriptions

### Content

- **Vocabulary**
  - Pictures
  - Sentences
  - Word Search Puzzle
  
- **Listening**
  - Picture Identification
  - Question-Response
  - Short Conversations: Conversation 1
  - Short Conversations: Conversation 2
  - Conversation Responses: Conversation 1
  - Conversation Responses: Conversation 2
  
- **Speaking**
  - Role-play 1
  
- **Reading**
  - Passage 1: Reading Comprehension
  - Passage 2: Reading Comprehension
  
- **Grammar**
  - Sentence Structure: Word Order

## Vocabulary

### Sentences

- Look at the words in the box. Write the correct word next to each explanation. Then use the word in a complete sentence.

sideburns	braces	ponytail	mohawk	dreadlocks
bald	goatee	glasses	beard	moustache

Word	Explanation	Sentence
	Areas of hair grown down the sides of a man's face in front of the ears	
	A set of wires attached to a person's teeth to move them gradually in order to straighten them	
	A hairstyle in which the hair is gathered and fastened at the back of the head so that it hangs down loosely	
	A sometimes brightly colored hairstyle, often worn in punk fashions, in which the hair is removed from the sides of the head and a central strip is made to stand up from the head	
	A hairstyle in which the hair hangs in long thick twisted pieces	
	A person with little or no hair on the head	
	A small usually pointed beard grown only on the chin, not the cheeks	
	Two small pieces of specially made glass or transparent plastic worn in front of the eyes to improve sight and held in place with a frame that reaches back over the ears	

	The hair that some men allow to grow on the lower part of their face	
	Hair that a man grows above his upper lip	



## Vocabulary

### Pictures

- Look at the words in the box. Write the correct word under each picture.

sideburns

braces

ponytail

mohawk

dreadlocks

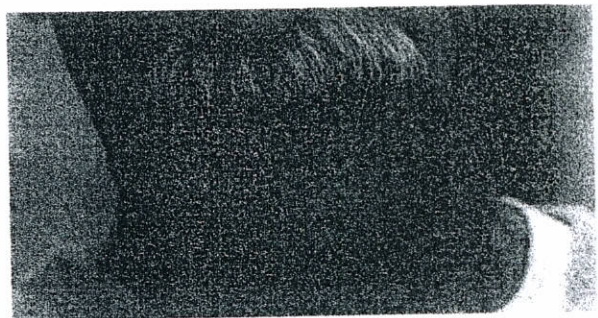
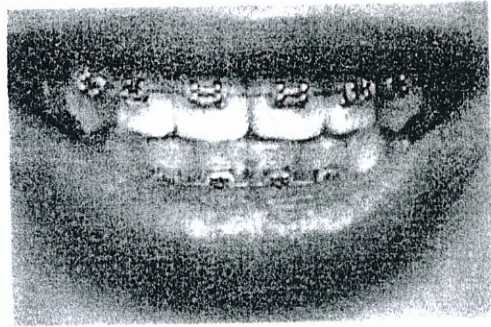
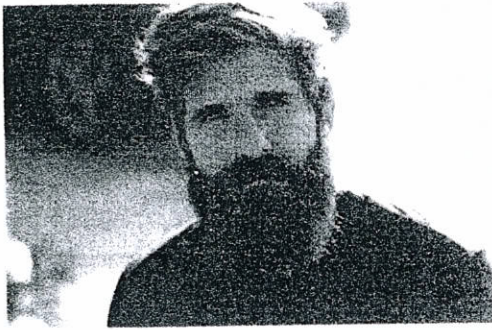
bald

goatee

glasses

beard

moustache





## Vocabulary

### Word Search Puzzle

- Circle the following words in the word search puzzle below.

SIDEBURNS  
BRACES  
PONYTAIL  
MOHAWK  
DREADLOCKS  
BALD  
GOATEE  
GLASSES  
BEARD  
MOUSTACHE

T	D	T	M	E	J	I	X	D	P	V	Y	K	G	F
K	E	G	N	L	E	R	F	R	E	J	Z	V	W	H
U	D	S	O	A	S	I	D	E	B	U	R	N	S	V
A	O	U	M	B	I	Q	V	A	L	P	R	T	O	A
C	G	O	A	T	E	E	G	D	X	H	T	D	D	S
B	X	Q	Y	E	J	I	U	L	Y	J	L	V	E	Y
R	D	E	N	E	F	W	O	O	A	A	G	H	O	O
A	U	I	X	J	Q	U	L	C	B	S	C	L	L	Y
C	U	U	K	J	B	W	G	K	E	A	S	I	H	Y
E	J	Q	E	B	X	E	K	S	T	F	A	E	U	O
S	M	O	H	A	W	K	A	S	V	T	H	Y	S	P
A	H	Y	Q	O	R	N	U	R	Y	L	R	G	Y	A
N	J	Z	A	M	M	O	R	N	D	Y	E	W	V	N
Z	G	B	Y	H	M	X	O	I	K	F	F	R	K	N
Q	H	E	F	A	B	P	V	M	A	S	M	H	T	K



## LISTENING

### Question-Response

- First you will hear a question. Then you will hear four answer choices. Choose the correct answer to the question.

#### 1. What is he wearing?

- a. I'm wearing a t-shirt and shorts.
- b. His name is John.
- c. He's wearing a polo shirt and jeans.
- d. I don't know where he is.

#### 2. What does her hair look like?

- a. She has long, black, straight hair.
- b. I don't like her hair.
- c. He has short, blonde curly hair.
- d. I've never seen her before.

#### 3. How old is she?

- a. He's in his late thirties.
- b. Her birthday is in September.
- c. She's older than me.
- d. She's in her early twenties.

#### 4. What does her handbag look like?

- a. It's a big brown leather handbag.
- b. She has small hands
- c. He has a black backpack.
- d. I have a big bag.

#### 5. Does he have any distinguishing facial features?

- a. She has a long ponytail.
- b. He has a tattoo on his left hand.
- c. He has long sideburns and a goatee.
- d. He is a friendly person.

#### 6. Did you pack your bag yourself?

- a. I have a brown suitcase.
- b. I didn't pack your bag.
- c. She has a backpack.
- d. Yes, I did.

#### 7. Is he wearing a hat?

- a. It's not sunny today.
- b. I'll be with you shortly.
- c. Yes. He's wearing a baseball cap.
- d. She doesn't like hats.

#### 8. What did you lose?

- a. I lost my mobile phone.
- b. I'm not lost.
- c. Thank you very much for your kind assistance.
- d. He's in his late forties.

#### 9. Do you have food or beverages in your hand luggage?

- a. I have a small bottle of water in my bag.
- b. I'll have a sandwich, please.
- c. No, thank you.
- d. I'm fine thank you.

#### 10. How old is he?

- a. He's tall and slim.
- b. He's older than his wife.
- c. He's wearing shorts and a t-shirt.
- d. He's in his late fifties.

## LISTENING

### Short Conversations

- First you will hear a short conversation. Next you will read three questions with four possible answers. Choose the correct answer to the question.

#### Conversation 1

**Police:** Good morning/afternoon/evening. How may I assist you?

**Tourist:** My handbag has been stolen! I can't believe it! What am I going to do?

**Police:** Please try to calm down Miss. We'll do our best to find it. What does your handbag look like?

**Tourist:** I have to get it back. Everything is in there...my mobile phone, my wallet and even my passport.

**Police:** Please calm down Miss and tell me what your bag looks like.

**Tourist:** OK. It's a bright pink leather handbag.

**Police:** When was the last time you saw it?

**Tourist:** I was shopping at the duty-free shop over there and the next moment it was gone.

**Police:** Have you asked the staff members if they've seen the bag?

**Tourist:** No, I haven't. I was so shocked that I came straight here. I'll go there right now and see if someone found my bag.

**Police:** That's a great idea. I'll go with you.

1. What did the person lose?
  - a. She lost her handbag.
  - b. She lost her friend.
  - c. She got lost in the duty-free shop.
  - d. He lost his handbag.
2. What does the handbag look like?
  - a. It's a leather handbag.
  - b. It's a bright purple leather handbag.
  - c. She lost her handbag.
  - d. It's a bright pink leather handbag.
3. Where was the last place she remembers seeing her handbag?
  - a. At her home
  - b. At the duty-free shop
  - c. At the coffee shop
  - d. She lost her handbag

## LISTENING

### Short Conversations

- First you will hear a short conversation. Next you will read three questions with four possible answers. Choose the correct answer to the question.

#### Conversation 2

**Police:** Good morning/afternoon/evening. Can I have your passport and boarding pass please.

**Tourist:** Sure. Here you go.

**Police:** Can you please remove your hat and sunglasses and look at the camera.

**Tourist:** I don't want to take off my hat.

**Police:** Well, I need to take a picture of you and hats and sunglasses are not permitted. Why don't you want to take off your hat?

**Tourist:** My hair doesn't look beautiful today.

**Police:** I'm sure you look just fine. Please remove your hat for the picture and then you can put it back on again.

**Tourist:** OK.

The tourist takes off her hat and the police officer takes her picture.

**Police:** Thank you. You can put your hat back on and here's your passport.

**Tourist:** Thank you. Have a nice day.

**Police:** Goodbye.

1. Where are the speakers?
  - a. At the security checkpoint
  - b. At the boarding gate
  - c. At passport control
  - d. At customs
2. What items did the police officer ask the tourist to remove?
  - a. Her passport
  - b. Her hat and sunglasses
  - c. Her camera
  - d. Her hat
3. Why didn't the tourist want to remove her hat?
  - a. She likes her hat.
  - b. Her hat was stuck.
  - c. She has a light brown straw hat.
  - d. She thought her hair didn't look beautiful.



## LISTENING

### Conversation Responses

- You will listen to a conversation. Choose the correct answer (a, b, c, d) from the list to complete the sentences.

#### Conversation 1

A: Welcome. May I have your ticket and passport?

B: 1. \_\_\_\_\_.

A: "Is anybody else traveling with you?"

B: 2. \_\_\_\_\_.

A: Great. Can you place your luggage over here?

B: Sure.

A: Would you like a window or an aisle seat?

B: 3. \_\_\_\_\_.

A: Ok. I am placing you in 16A. The gate number is D7.

B: Excuse me. Can you please tell me where gate number D7 is?

A: 4. \_\_\_\_\_.

B: "Great. Thank you."

1.

a. No, thank you.

c. Sure. Here you go.

b. I'm from Brazil.

d. Goodbye.

2.

a. I like traveling.

c. I'm single.

b. I have a girlfriend.

d. No. It's just me.

3.

a. Window seat please.

c. Thank you very much.

b. Yes, please.

d. I'll have a coffee please.

4.

a. It's an aisle seat.

b. You are all set. Have a safe flight.

c. Sure. It's that way. Go down the escalator and you'll see it on your right.

d. I am placing you in 16A.

## LISTENING

### Conversation Responses

- You will listen to a conversation. Choose the correct answer (a, b, c, d) from the list to complete the sentences.

#### Conversation 2

A: Hi. Are you flying to Singapore today?

B: Yes, I have our passports and tickets here.

A: "Is anybody else traveling with you?"

B: 1. \_\_\_\_\_.

A: OK. I'll need to see your daughter's birth certificate to verify that she is under two years of age.

B: Here you are. Would I be able to get an aisle seat? I may need to walk her around if she gets a bit cranky.

A: 2. \_\_\_\_\_.

B: Thank you very much. Will I be able to take my stroller to the gate?

A: Certainly. 3. \_\_\_\_\_. Are you just checking one bag in today?

B: Yes. I'll take this small backpack as hand luggage.

A: 4. \_\_\_\_\_.

B: Thank you very much. Goodbye.

1.

- a. Yes, my daughter Melanie. She's 15 months old.
- b. I'm going to Singapore.
- c. Sure. Here you go.
- d. I'm 26 years old.

2.

- a. Sure. I'll put you in a window seat.
- b. Sure. I'll put you in seat number 11K.
- c. It's not too far from here.
- d. I'm not cranky.

3.

- a. Let me just put a special luggage tag on the stroller.
- b. Yes, please.
- c. Thank you very much.
- d. It's sunny today.

4.

- a. OK. You're all set. Here's your boarding pass.
- b. Here's your ATM card.
- c. That's be 400 baht.
- d. I am placing you in 16A.



## LISTENING

### Picture Identification

- Look closely at each photo.

Ask yourself the following questions:

1. Who is in the photos?
2. What objects are visible?
3. What are the positions of the people and the objects?
4. What actions are being performed?
5. Where was the photo taken?

- Directions

For each question you will hear four statements about a picture. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then mark your answer. Each statement will be spoken only one time.

Picture 1



A

B

C

D

6 (RASH) 49

## LISTENING Picture Identification

### Picture 1

- A. They are all wearing hats.
- B. They are all looking in the same direction.
- C. The man is a businessman.
- D. Some of the people are wearing hats.**

### Picture 2

- A. One of them is pushing a luggage trolley.**
- B. They are pushing luggage trolleys.
- C. They're going to the beach.
- D. They are waiting in line.

### Picture 3

- A. They all look very serious.
- B. They are wearing flower garland necklaces.**
- C. They have a lot of luggage.
- D. The woman is holding a bunch of flowers.

### Picture 4

- A. The man has been standing in line for a long time.
- B. The man is sleeping on top of his luggage.**
- C. He is standing at the check-in counter.
- D. They are sleeping on top of their luggage.

### Picture 5

- A. All the children are walking.
- B. The woman is carrying one of her children.**
- C. They are standing in line.
- D. The woman is pushing a luggage trolley.





A

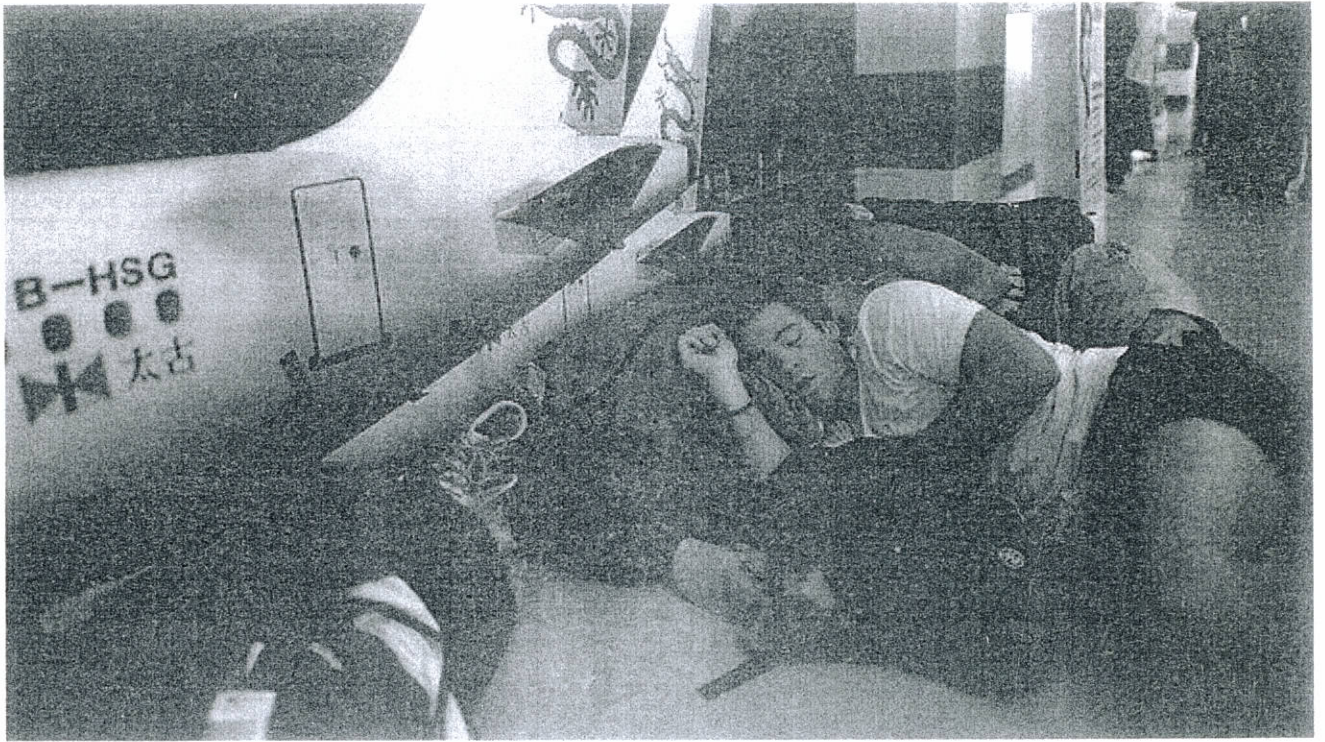
B

C

D



Picture 4



A B C D

Picture 5



A B C D

## Speaking

### Role-play (A: Police; B: Tourist)

Name	Description
Jessica	
Melanie	
Steve	

<p><b>A: Good morning/afternoon/evening. How may I assist you?</b>  <i>B: I can't find my friend. Could you help me find him/her please?</i></p> <p><b>A: Certainly. When was the last time you saw him/her?</b>  <i>B: I last saw him/her in one of the duty free shops after we went through passport control.</i></p> <p><b>A: What's his/her name?</b>  <i>B: His/her name is _____.</i></p> <p><b>A: Do you have a picture of him/her with you?</b>  <i>B: I'm afraid not, but I can give a description.</i></p> <p><b>A: OK. How old is he/she?</b>  <i>B: He/she is in his/her _____.</i></p> <div style="display: flex; justify-content: space-around; margin-left: 100px;"> <div style="text-align: center;"> <p>early</p> <p>mid</p> <p>late</p> </div> <div style="text-align: center;"> <p>teens</p> <p>twenties</p> <p>thirties</p> <p>etc.</p> </div> </div>	
--	--

**A: What does his/her hair look like?**

*B: He/she has \_\_\_\_\_, \_\_\_\_\_, \_\_\_\_\_.*  
*long blonde straight*  
*medium length brown wavy*  
*short black curly*  
*red*  
*grey*

**A: What is he/she wearing?**

*B: He/she is wearing \_\_\_\_\_.*

**A: I'll make an announcement for you friend to meet you here and I'll also give a description of your friend to all police officers.**

*B: Thank you very much for your help.*

Kate	
Paul	



## Reading

### Passage 1

#### Reading Comprehension Drug Trafficking

Three suspected drug traffickers are expected to enter Thailand through one of its international airports within the next few days. Immigration officers have to be on the lookout for tourists entering the country who match the descriptions of the three suspects.

• Reading Comprehension: Read the descriptions and draw pictures of the suspects.

1. The first suspect is short and slim. He has an oval face.
2. The second suspect is tall and slim. He has a long face.
3. The third suspect is short and chubby. He has a round face.
4. The suspect with a round face has a big nose.
5. The suspect with a long face has small eyes and a long nose.
6. The chubby suspect has big ears and short hair.
7. The suspect with an oval face has big eyes and a small mouth.
8. The suspect with a big nose has big eyes and a big mouth.
9. The other suspect has a long mouth. He wears a pony tail.
10. The suspect with a small mouth has a small nose and small ears.
11. One suspect has ears that look like the number 8.
12. The suspect with a small nose is bald.

Suspect 1	Suspect 2	Suspect 3

## Reading

### Passage 2

#### Reading Comprehension VIP Guests

Two important people are arriving at the airport today. It is your responsibility to welcome them and guide them through the arrival and immigration procedures.

- Reading Comprehension: Read the passage and answer the questions below.

Paul, the husband, is a man of forty. He is Canadian and works as a businessman. Julia, his wife, is about thirty. She is Australian and is an artist. They live in a beautiful house and have no children.

Paul is a tall, athletic person with blue eyes, blonde curly hair and a square face. He often dresses in black trousers, white shirts, blue jackets, gray ties and black shoes. He is a talkative person and especially likes talking with children. He enjoys reading newspapers but hates watching television. He is hardworking and ambitious.

Julia is tall and beautiful. She has green eyes, black straight hair and a round face. She generally dresses in black skirts, purple shirts and black shoes. She is a talented woman. She also doesn't like watching television, but prefers listening to classical music. She is gentle and kind. She has a great sense of humor and likes entertaining friends at her home.

- Find words in the text that are opposite in meaning to the following.

short	ugly	straight hair	rude	untalented

- Answer the following questions using your own words.

	<b>Question</b>	<b>Answer</b>
1	What does Paul like?	
2	What does Julia do?	
3	What doesn't Julia like?	
4	What does Paul do?	
5	How old is Paul?	



## Grammar

### Sentence structure: Word order

\* Complete the following sentences by using the words in the box.

hands

teeth

hair

nails

braces

1. A lot of teenagers wear \_\_\_\_\_ to help straighten their teeth.
2. She has blonde \_\_\_\_\_.
3. Most women like to put some nail polish on their \_\_\_\_\_.
4. In cold weather gloves can keep your \_\_\_\_\_ warm.
5. He didn't brush his \_\_\_\_\_ this morning as he lost his toothbrush.

\*Unscramble the words to complete the sentences.

1. (see/ can/ with/ you/ your) eyes.

---

2. (people/ have/ older) wrinkles.

---

3. (people/ red-haired/ have/ often) freckles.

---

4. (you/ bracelets/ wear/ on/ your) wrists.

---

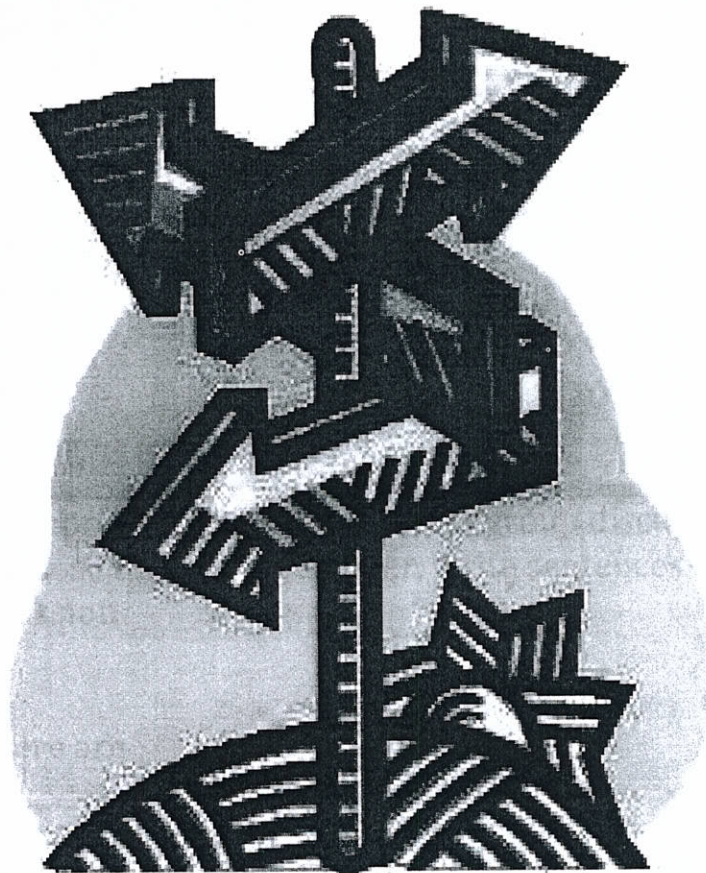
5. (therefore/ cyclist/ and/ is/ a/ she/ has/ very/ muscular) thighs.

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## Chapter 3 Directions

# การบอกทิศทาง





# Chapter 3

## Directions

### Content

- **Vocabulary**
  - I. Phrases and expressions about directions
  - II. Listen to the teacher and circle the correct word you hear.
  - III. Unscramble the following words
- **Listening/Speaking**
  - Conversation A
  - Conversation B
  - Role play I
  - Role play II
  - Speaking practices
- **Reading**
  - Passage 1: Comprehension questions and group discussion
  - Passage 2: Choose the correct answer, write sentences and group discussion
- **Grammar**
  - There is/ There are
  - Is there \_\_\_\_\_?/ Are there \_\_\_\_\_?



## There is/There are

We use "There is...." and "There are...." to say that something exists

### Positive sentences

- We use "There is ..." for singular and "There are..." for plural.
- There is only one staff at the check-in counter.
- There are many people at the security checkpoint.
- There is some sugar in the jar on the shelf.
- There are 66 million people in Thailand.

### Negative sentences

- There isn't even one staff at the check-in counter.
- There aren't many people at the security checkpoint.
- There isn't any sugar in the jar on the shelf.
- There aren't any chairs in the hallway.

### Interrogative sentences

- Is there a ticket to Japan?
- Are there many officers on duty today?
- Is there any honey left?
- Are there enough glasses for all the guests?

### Exercise: Choose the correct answer

- \_\_\_\_\_ many foreigners in your office?  
a. There is  
b. There are  
c. Is there  
d. Are there
- How many oranges \_\_\_\_\_?  
a. there is  
b. there are  
c. is there  
d. are there
- \_\_\_\_\_ much tea in the cup?  
a. There is  
b. There are  
c. Is there  
d. Are there
- In London, \_\_\_\_\_ a lot of museums.  
a. there is  
b. there are  
c. is there  
d. are there
- In this cup \_\_\_\_\_ some milk.  
a. there is  
b. there are  
c. there isn't  
d. there aren't
- \_\_\_\_\_ some good Thai restaurants in Germany?  
a. There is  
b. There are  
c. Is there  
d. Are there



## Reading

### Passage 1

#### Reading passage

When you plan to take a flight from Bangkok to any destinations, locally or internationally, please make sure that you know which airport you have to leave from. There are 2 international airports serving Bangkok, Thailand – the new Suvarnabhumi Airport and the old Don Mueang Airport. Don Mueang Airport closed in 2006 following the opening of Bangkok's new Suvarnabhumi Airport, before opening again in 2007. Since 2012, it has become the main hub for the low cost airline – Nok Air, Thai AirAsia, Thai Lion Air and Orient Thai Airlines. If you go to the wrong one, there is a high possibility for you to miss your flight. Because the traffic in Bangkok is usually heavily jammed, traveling from Suvarnabhumi Airport to Don Mueang Airport usually takes a lot of time. The number of travelers using the two Bangkok international airports has been growing consistently so it took the travelers a lot of time to pass through passport control. Some complained that it took them one hour or more just to have their passports checked and stamped. To solve the problem, there is a need for additional immigration booths in both airports to provide faster and better services.

Being the first group of Thais contacting with foreigners visiting Thailand, immigration officers provide the first impression about Thai people and its culture. Immigration officers make the slogan "Thailand, the land of smiles" become true.

• **Comprehension Questions: Answer the following questions using your own words.**

	Question	Answer
1	How many international airports are there in Bangkok?	
2	Are the two airports located near each other?	
3	What will happen if travelers go to the wrong airport?	



4	What needs to be done to solve the problem at passport control?	
5	What is the slogan about Thailand?	

• **Group discussion and report: Answer the following questions in your group and report your findings. Answers can vary.**

Questions	Findings
1. What do you know about Suvarnabhumi Airport and Don Mueang Airport?	
2. If you go to the wrong airport, what will you do?	
3. What can you do to help promote the slogan "Thailand, the land of smiles"?	
4. What were your best/worst airport experiences?	

## Reading

### Passage 2

#### An Airport Story

Yesterday, I flew to Florida to visit my mom and the travel was a hassle from start to finish: the traffic going out to La Guardia included the usual tie-ups; security was a zoo - travelers convinced they were going to miss their flights and TSA (Transportation Security Administration) inspectors convinced we were all criminals; and, the worst, on the plane, three little kids, who screamed and yelled and cried and jumped up and down and spilled sticky apple juice on no less than 4 passengers while Mom did a word-find puzzle.

And today I had to do it all over again - in reverse. So I woke up early, breathed deeply a dozen times and got to the Fort Lauderdale airport early enough to face the security lines without panic, only to discover that I was the only person going through security and that everyone on the TSA team seemed to have gotten up on the right side of the bed, had a good breakfast and graduated from charm school.

Here's proof: A TSA woman met me at the start of the x-ray's conveyor belt and helped me get my stuff arranged in the bins!

Then I walked through the metal detector and the inspector on the other side commented on the pretty pink ink my Mom had used to print out my boarding pass!

All this put the New Yorker in me on high alert. This had to be some kind of set-up. Maybe we were being filmed for an airport courtesy propaganda clip. Maybe I was on Candid Camera. Everyone was so cheery I half expected to find milk and cookies in the pat-down area.

Source: <<http://doriegreenspan.com/2007/08/an-airport-story.html>>

#### I. Choose the correct answer

1. Yesterday, I flew to Florida to visit my mom and the travel was a hassle from start to finish:

The word "hassle" probably means \_\_\_\_\_.

- |            |                  |
|------------|------------------|
| a. comfort | b. inconvenience |
| c. smooth  | d. generous      |

2. Why did the writer say “inspectors convinced we were all criminals”?
- Because the TSA inspectors were suspicious of some travelers.
  - Because the travelers responded angrily to the TSA inspectors.
  - Because the writer was treated badly by the TSA inspectors.
  - Because the TSA inspectors did their security check routines strictly.
3. And today I had to do it all over again – in reverse. The word “it” refers to \_\_\_\_\_.
- a hassle
  - being treated like a criminal
  - take a flight
  - being stuck in a traffic
4. Maybe we were being filmed for an airport courtesy propaganda clip. The word “courtesy” in this sentence can be replaced with \_\_\_\_\_.
- free of charge
  - polite
  - informative
  - well-planned
5. Everyone was so cheery I half expected to find milk and cookies in the pat-down area.  
What is the pat-down area?
- The area where travelers have their passports and boarding passes checked.
  - The area where travelers pick up all the things coming out from an x-ray machine.
  - The area where travelers’ outer garments are searched by hands.
  - The area where travelers can sit down and relax, somewhat like a lounge.

**II. Put the correct word next to the picture and then use it to write a sentence of your own.**

Security Checkpoint

Passport Control

Luggage Carousel

Pat-down Area

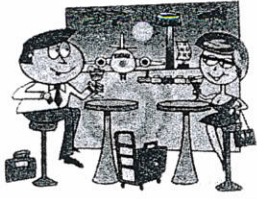
Departure Lounge



1. \_\_\_\_\_  
\_\_\_\_\_



2.



---

3.



---

4.



---

5.



---

- **Group discussion and report:** Read the passage again. Write what the writer experienced on her way to Florida and on the way back. Discuss about the experiences of the group members and report the findings.

On the trip to Florida	On the trip back from Florida

## Speaking

Practice making the following conversations.

### Conversation A: A conversation between an immigration officer and a tourist at an arrival booth

Officer: Good afternoon. Welcome to Thailand.

Tourist: Good afternoon. Here' my passport.

Officer: Do you travel alone?

Tourist: No. I'm with my wife. She's the one standing behind the line.

Officer: How long will you stay in Thailand?

Tourist: About a month.

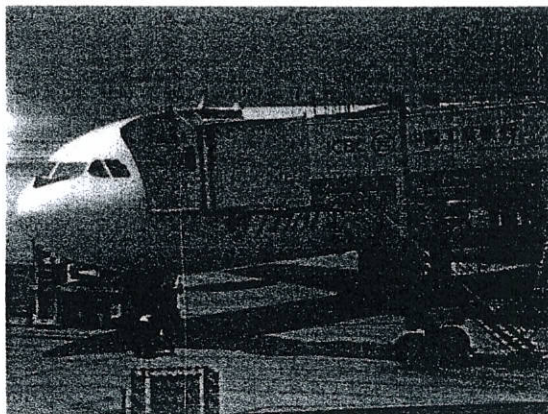
Officer: Is this your first time in Thailand?

Tourist: No. Last year my wife and I spent a week in Hua Hin and Cha-am. We love the beaches and the foods there.

Officer: That's very nice to hear. Enjoy your time in Thailand.

Tourist: Thank you very much. Good bye.

Officer: Good bye.





**Conversation B: A conversation between an immigration officer and a tourist at the departure booth**

Officer: Good afternoon.

Tourist: *Good afternoon.*

Officer: Did you enjoy your stay in Thailand?

Tourist: *Of course. I really had a good time.*

Officer: How long did you stay in Thailand?

Tourist: *Three weeks altogether. One week in Chiangmai; one week in Phuket and one week in Bangkok.*

Officer: Are you going straight back home?

Tourist: *Yes. I have spent all my vacation days.*

Officer: Did you pack the luggage yourself?

Tourist: *Yes, of course.*

Officer: Did anybody ask you to take something back home for him?

Tourist: *No. If someone did, I wouldn't take it anyway.*

Officer: Great. Enjoy your flight back home.

Tourist: *Thank you. Good bye.*

Officer: Good bye.



## Role-play I

Find a partner and practice the following conversations, making as many changes as you can. Take turns to be both an officer and a tourist.

### A: At the arrival immigration booth

Officer: \_\_\_\_\_ . Welcome to Thailand.

Tourist: \_\_\_\_\_ .

Officer: Do you travel alone?

Tourist: *No. I'm with \_\_\_\_\_ . \_\_\_\_\_ 's the one standing behind the line.*

Officer: How long will you stay in Thailand?

Tourist: \_\_\_\_\_ .

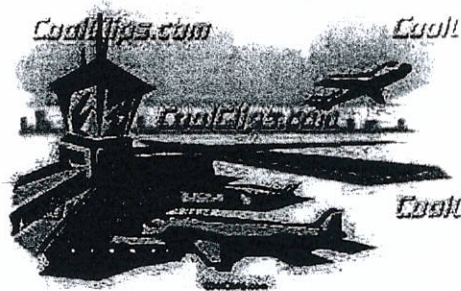
Officer: Is this your first time in Thailand?

Tourist: *No. Last year \_\_\_\_\_ and I spent a week in \_\_\_\_\_ . We love \_\_\_\_\_ .*

Officer: That's very nice to hear. Enjoy your time in Thailand.

Tourist: *Thank you very much. Good bye.*

Officer: Good bye.



## Role-play II

### B: At the departure immigration booth

Officer: Hello. Did you enjoy your stay in Thailand?

Tourist: *Of course. I really had a good time.*

Officer: How long did you stay in Thailand?

Tourist: \_\_\_\_\_

Officer: Are you going straight back home?

Tourist: \_\_\_\_\_

Officer: Did you pack the luggage yourself?

Tourist: *Yes, of course.*

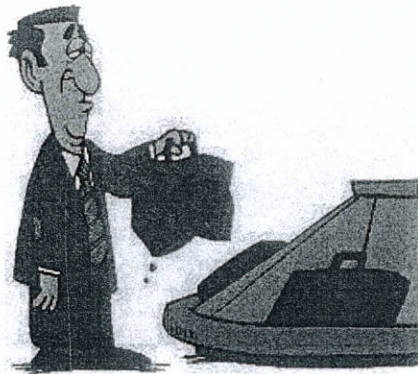
Officer: Did anybody ask you to take something back home for him?

Tourist: \_\_\_\_\_

Officer: Great. Enjoy your flight back home.

Tourist: *Thank you. Good bye.*

Officer: Good bye.





Speaking Practices: In pairs, practice asking and answering questions about the following pictures.

Questions and answers may vary.

Example: Who are these people?

How many people do you see in the picture?

What are they doing?

Picture 1



Picture 2



Picture 3



dreamstime.com








## Vocabulary

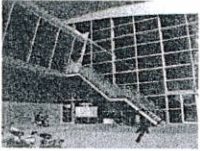




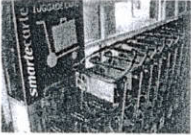

### Sentences

- Choose the correct phrase for each picture and write it in the space provided. Then use the phrase in a complete sentence.

right turn only	do not obstruct	opposite the departure board	go straight ahead
in front of the counter	behind the sign board	under the stairs	on the baggage carousel
near luggage carts	through a metal detector	toward the elevator	keep left
stand behind the line	down the hall	go/walk down an escalator	

Pictures	Phrases	Sentences
1. 		
2. 		
3. 		
4. 		
5. 		



<p>6.</p> 		
<p>7.</p> 		
<p>8.</p> 		
<p>9.</p> 		
<p>10.</p> 		
<p>11.</p> 		
<p>12.</p> 		

13. 		
14. 		
15. 		

**II. Listen to the teacher and circle the correct word you hear.**

**(The choice of words can be varied to enhance the student's listening ability)**

- |                |              |              |             |
|----------------|--------------|--------------|-------------|
| 1. a. light    | b. right     | c. ride      | d. rise     |
| 2. a. phrase   | b. face      | c. fade      | d. praise   |
| 3. a. stead    | b. stress    | c. straight  | d. stare    |
| 4. a. card     | b. cart      | c. class     | d. clad     |
| 5. a. stair    | b. stairs    | c. stare     | d. straight |
| 6. a. boss     | b. broad     | c. board     | d. boat     |
| 7. a. true     | b. though    | c. too       | d. through  |
| 8. a. hall     | b. horn      | c. hail      | d. hell     |
| 9. a. detected | b. detecting | c. detection | d. detector |
| 10. a. mentor  | b. melted    | c. mental    | d. metal    |

### III. Unscramble the following words to

1. A person who traveling in a car, train, boat etc. not driven by him  
aespsnreg = \_\_\_\_\_
2. A person appointed to the position of responsibility or authority  
effocir = \_\_\_\_\_
3. Something that gives or assures safety  
esycirut = \_\_\_\_\_
4. The act of leaving or departing  
perdautre = \_\_\_\_\_
5. Containers for a traveler's belongings  
gegulag = \_\_\_\_\_







# Chapter 4 Departures

ขาออก





# Chapter 4

## Departures

### Content

- **Vocabulary**
  - Pictures
  - Sentences
  - Crossword Puzzle
  
- **Listening**
  - Picture Identification
  - Question-Response
  - Short Conversations: Conversation 1
  - Short Conversations: Conversation 2
  - Conversation Responses: Conversation 1
  - Conversation Responses: Conversation 2
  
- **Speaking**
  - Role-play 1
  - Role-play 2
  
- **Reading**
  - Passage 1: Reading Comprehension and Group Discussion
  - Passage 2: Sentence Completion and Group Discussion
  
- **Grammar**
  - “Out”, “Off” and “In”
  - Future Continuous Tense and Future Perfect Tense

## Grammar

### “Out”, “Off” and “In”

\* Complete the following sentences by using “out”, “off” and “in”.

1. His flight gets \_\_\_\_\_ at 6 in the morning.
2. She saw her parents \_\_\_\_\_ at the airport.
3. I checked \_\_\_\_\_ of the hotel and left for the airport.
4. They cleared \_\_\_\_\_ before the immigration police arrived.
5. He arrived just \_\_\_\_\_ time to make the flight.
6. They set \_\_\_\_\_ early in the morning.
7. The airport link train pulled \_\_\_\_\_ a few minutes behind schedule.
8. He’s due \_\_\_\_\_ at 9 in the morning.
9. I’m \_\_\_\_\_ to the airport.
10. The plane took \_\_\_\_\_ on time.

## Grammar

### Future Continuous Tense and Future Perfect Tense

- Read John’s itinerary for tomorrow. Then, for each sentence, choose either the Future Continuous Tense or the Future Perfect Tense to complete it.

Time	Activity
07.00	Leave home
07.30	Arrive at airport
08.30	Plane leaves for Singapore
11.00	Arrives in Singapore
14.00	Meeting starts

1. By 07.30 he \_\_\_\_\_ at the airport. (arrive airport)
2. At 08.00 he \_\_\_\_\_ for his plane. (wait)
3. At 08.30 he \_\_\_\_\_ for Singapore. (leave)
4. At 10.00 he \_\_\_\_\_ to Singapore. (fly)
5. At 11.20 he \_\_\_\_\_ in Singapore. (arrive)



## LISTENING

### Question-Response

• First you will hear a question. Then you will hear four answer choices. Choose the correct answer to the question.

1. Can I have your passport and boarding pass?
  - a. Thank you very much.
  - b. Sure. Here you go.
  - c. I don't have your passport.
  - d. Why do you want my passport?
2. Where are you traveling to today?
  - a. I'm going to Tokyo, Japan.
  - b. I'm from Canada.
  - c. I like traveling.
  - d. I'm not going anywhere.
3. Do you have a visa for entering Japan?
  - a. Yes, I do. It's in my wallet.
  - b. I don't need a visa for entering Thailand.
  - c. Yes, I do. The visa is on the next page.
  - d. I like Japan.
4. Do you have anything in your pockets?
  - a. Have a nice day.
  - b. I packed my own bags.
  - c. Oh sorry. I forgot to take out my keys.
  - d. I have big pockets.
5. Do I need to take my laptop out of the bag?
  - a. Yes. And take off your hat and shoes too and place them in the bin.
  - b. My laptop is at home.
  - c. Use the bin for small objects.
  - d. I have a new laptop.
6. Do you have any food or beverages in your bag?
  - a. I'm not hungry.
  - b. I have a bottle of milk and milk formula for my baby.
  - c. I'll have a coffee, please.
  - d. My bag is orange.
7. What's your nationality?
  - a. Yes, I am.
  - b. I've never been there before.
  - c. I'm Canadian.
  - d. I'm not local.
8. Can I please borrow your pen?
  - a. OK. Here you go.
  - b. Please use a blue pen.
  - c. I don't like pens.
  - d. That'll be 500 baht.
9. How much is the overstay fine?
  - a. Gate 17 is over there.
  - b. Here's your receipt.
  - c. The fine is 2,000 baht.
  - d. I'm fine thank you.

10. What's your passport number?

a. It's PP 196243.

c. Thank you very much.

b. It's on 28 November.

d. It expires next year.

## LISTENING

### Short Conversations

- First you will hear a short conversation. Next you will read three questions with four possible answers. Choose the correct answer to the question.

#### Conversation 1

- Police:** Please lay your bag flat on the conveyor belt, and use the bins for small objects.
- Tourist:** Do I need to take my laptop out of the bag?
- Police:** Yes. And take off your hat and shoes too and place them in a bin.  
(The passenger walks through the metal detector.)  
<BEEP-BEEP-BEEP-BEEP>
- Police:** Please step back. Do you have anything in your pockets?
- Tourist:** Let me have a look. Oh, sorry. I forgot to take out my keys.
- Police:** OK. Come on through again.  
(The passenger walks through the metal detector.)  
<BEEP-BEEP-BEEP-BEEP>
- Police:** Please step back. Do you have anything else in your pockets - keys, mobile phone, loose change?
- Tourist:** No, I don't. Let me try taking off my belt.  
(The passenger walks through the metal detector.)
- Police:** You're all set! Have a nice flight.

1. Where are the speakers?
  - a. At the boarding gate.
  - b. At the security checkpoint.
  - c. At passport control.
  - d. At customs.
2. Why did the tourist have to walk through the metal detector a second time?
  - a. Because he forgot to take his keys out of his pocket.
  - b. Because he likes walking through the metal detector.
  - c. Because someone pushed him through the metal detector.
  - d. Because the X-ray machine was temporarily out of order.



3. What did the tourist do to resolve the situation?
- a. He walked through a different metal detector.
  - b. He took off his shirt and walked through the metal detector again.
  - c. He waited for a while and walked through the metal detector again.
  - d. He took off his belt and walked through the metal detector again.

## LISTENING

### Short Conversations

- First you will hear a short conversation. Next you will read three questions with four possible answers. Choose the correct answer to the question.

#### Conversation 2

- Police:** Please lay your bag flat on the conveyor belt, and use the bins for small objects.
- Tourist:** Do I need to take my laptop out of the bag?
- Police:** Yes. And take off your hat and shoes too and place them in a bin. (The passenger walks through the metal detector.)
- Police:** Stand over here and spread your arms out please.
- Tourist:** OK.
- Police:** Open your bag, please.
- Tourist:** Sure. What seems to be the problem?
- Police:** Do you have any food or beverages in your bag?
- Tourist:** I have a bottle of milk and milk formula for my baby. And I have a bottle of drinking water for myself.
- Police:** OK. Let me have a look...The bottle of milk and the milk formula is fine, but you can't take the bottle of water with you.
- Tourist:** Sorry, I forgot about that.
- Police:** No problem. You're all set! Have a nice flight.

1. Where are the speakers?
  - a. At customs
  - b. At the boarding gate
  - c. At passport control
  - d. At the security checkpoint
2. Why did the tourist have a bottle of milk and milk formula in his bag?
  - a. Because he forgot to take it out.
  - b. Because he bought it as a souvenir.
  - c. Because his baby needs it for the flight.
  - d. Because he likes drinking milk from a bottle.
3. What will the tourist do with the bottle of water?
  - a. He will put it back in his bag.
  - b. He will throw it away.
  - c. He will give it to his friend.
  - d. He will sell it to the police officer.

## LISTENING

### Conversation Responses

- You will listen to a conversation. Choose the correct answer (a, b, c, d) from the list to complete the sentences.

#### Conversation 1

A: Good morning. 1. \_\_\_\_\_.

B: Sure. Here you go.

(The Immigration Officer looks at the passport.)

A: Where are you traveling to today?

B: 2. \_\_\_\_\_.

A: Do you have a visa for entering Japan?

B: 3. \_\_\_\_\_.

(Immigration Officer looks at the passport.)

A: Could you please write your passport number on the immigration card and sign your name at the bottom.

B: Certainly. I completely forgot about that.

(The passenger fills in the form and hands it back to the immigration officer)

(The Immigration Officer looks at the passport, stamps it and hands it back to the passenger.)

A: OK. Have a safe flight.

B: 4. \_\_\_\_\_.

1.

a. Can I have your passport with boarding pass, please?

b. Can I have your passport and boarding pass?

c. How are you?

d. Can I have your package and board?

2.

a. I'm going to Tokyo, Japan.

b. I'm going to Japan.

c. I'm going to Tokyo.

d. I'm going to Japan, Tokyo.

3.

a. Yes, I do. It's in my wallet.

b. No, I don't.

c. Yes, I do. The visa is on the next page.

d. Yes, I do. The visa is on my wallet.

4.

a. I'm fine thanks.

b. Thanks. Good bye.

c. Thank you. Goodbye.

d. See you later.



## LISTENING

### Conversation Responses

- You will listen to a conversation. Choose the correct answer (a, b, c, d) from the list to complete the sentences.

#### Conversation 2

A: 1. \_\_\_\_\_. Can I have your passport and boarding pass?

B: Sure. Here you go.

(The Immigration Officer looks at the passport.)

A: 2. \_\_\_\_\_.

B: I know. I'm very sorry about that.

A: Go to the officer to pay for your overstay.

(The passenger goes to the immigration officer at the overstay desk.)

(The Immigration Officer looks at the passport and calculates the overstay fine.)

A: You overstayed your visa for four days. 3. \_\_\_\_\_.

B: I'm very sorry. Here you go.

(The Immigration Officer collects the money, writes a receipt and hand it to the passenger with the passport.)

A: 4. \_\_\_\_\_

B: Thank you. Have a nice day. Goodbye.

1.

a. Good afternoon.

b. Good morning.

c. Good evening.

d. Good night.

2.

a. I see your visa expired <sup>expired</sup> four days ago.

b. I see your visa expired fourteen days ago.

c. I see your passport expired four days ago.

d. I see your visa expires in four days.

3.

a. The fine is 200 baht.

b. The fine is 2,000 baht.

c. the fine is 2,000 dollars.

d. The fine is 2,000 bucks.

4.

a. You're sad. Have a safe flight.

b. You are all set. Have a <sup>safe</sup> safe flight.

c. You're all set. Have a safe flight.

d. You are sad. Have a safe flight.

## LISTENING

### Picture Identification

- Look closely at each photo.

Ask yourself the following questions:

1. Who is in the photos?
2. What objects are visible?
3. What are the positions of the people and the objects?
4. What actions are being performed?
5. Where was the photo taken?

- Directions

For each question you will hear four statements about a picture. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then mark your answer. Each statement will be spoken only one time.

**Picture 1**



A

B

C

D

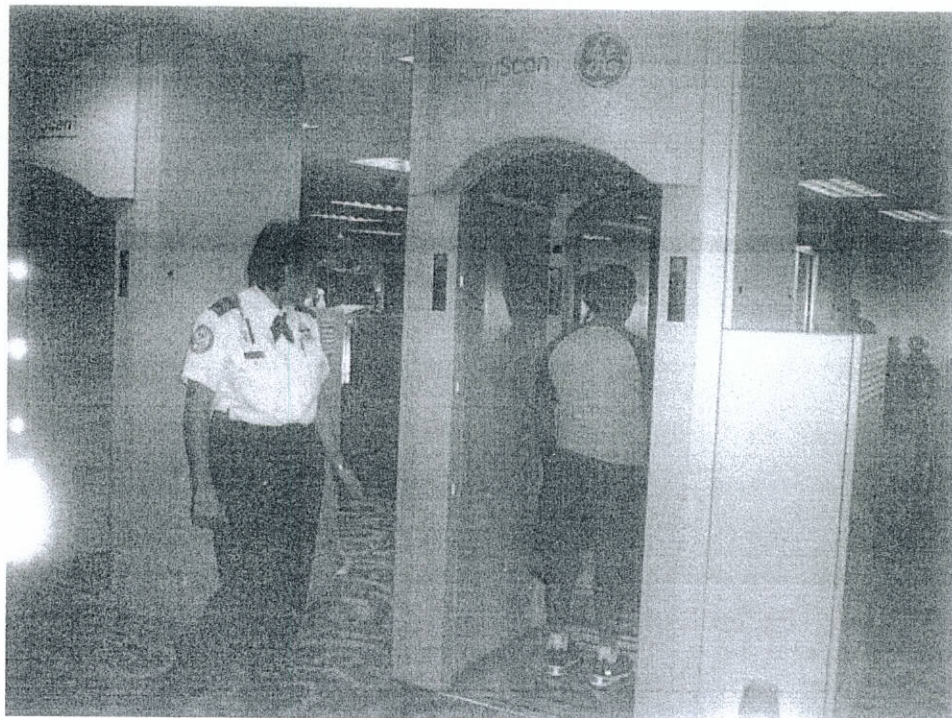


Picture 2



A B C D

Picture 3



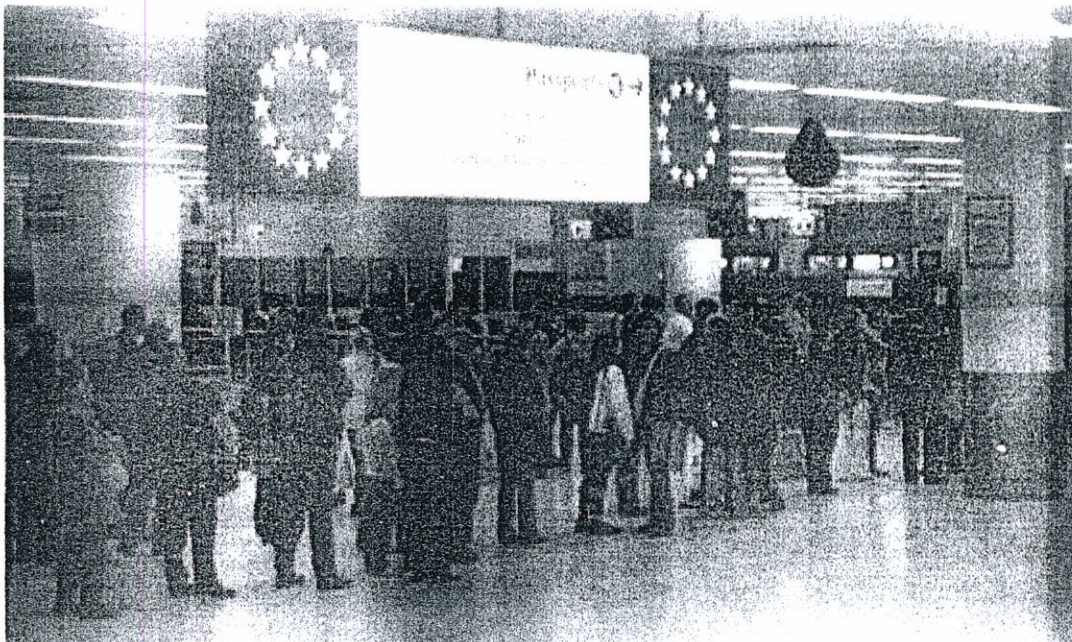
A B C D





B

Picture 3



A

B

C

D

92

LISTENING

Picture Identification

Picture 1

- A. The immigration officer is completing an immigration form.
- B. The man is writing a letter to his wife.
- C. The immigration officer is helping the tourist to complete an immigration form.**
- D. The immigration officer is not being helpful.

Picture 2

- A. The immigration officer is stamping a passport.
- B. The man is walking through a metal detector.
- C. The girl is picking up her belongings from the bin on the conveyor belt.
- D. The man is picking up his belongings from the bin on the conveyor belt.**

Picture 3

- A. The man is waiting in line.
- B. The man is walking through a metal detector.**
- C. The people are walking through the metal detector.
- D. He is filling out an immigration form.

Picture 4

- A. The tourist has been standing in line for a long time.
- B. The immigration officer is stamping a passport.
- C. The tourist is handing her passport to the immigration officer.**
- D. The tourist forgot her passport.

Picture 5

- A. The tourists are standing in a long line at passport control.**
- B. The man is waiting in line.
- C. The children are standing in line.
- D. The tourists are visiting a hot country.



## Reading

### Passage 1

#### Reading Comprehension and Group Discussion Singapore Changi Airport's new Terminal 4

Key features of Changi Airport's new T4 will be the self-service check-in, bag drop, immigration and boarding processes, all delivered in an innovative "visual-transparent" terminal. Singapore Changi Airport has broken ground on the new Terminal 4, which is expected to open in 2017 and will include self-service and automated check-in, bag drop, immigration and boarding processes. Roving airline agents will also be on-hand throughout the terminal to assist with passenger queries. The self-service processes come under the header of 'Fast and Seamless Travel' (FAST) and will provide passengers with more control over their own journey through the terminal. Changi Airport Group is also embracing a sense of "openness, greenery and natural lighting" throughout the new 195,000 sqm T4. The transit area will include local culture and heritage-themed features and a "visual-transparent" concept will provide a clear view of the transit lounge from the check-in area. To help create a more linear passenger journey through the terminal, the immigration and pre-board security screening areas will be centralized at the south end of the terminal.

- Answer the following questions using your own words.

	Question	Answer
1	When is the Singapore Changi Airport Terminal 4 expected to open?	
2	What new features will the Singapore Changi Airport Terminal 4 offer passengers?	
3	Who will assist passengers with their queries?	
4	What does the acronym 'FAST' stand for?	
5	Where will the immigration and pre-board security screening areas be located?	



- Group discussion and report: Answer the following questions in your group and report your findings.

Questions	(Read the answers from this column for the presentation) Good morning/afternoon ladies and gentlemen.
What are the advantages of self-service immigration?	Some of the advantages of using self-service immigration are:
What are the disadvantages of self-service immigration?	Some of the disadvantages of using self-service immigration are:
How much is it to use ____?	We think Thailand should/ should not implement self-service immigration, because ...
	Thank you very much. Goodbye.

## Reading

### Passage 2

#### Sentence completion and Group Discussion Thai flyers get fast track

“Autochannel”, a new automated passport control for locals, is expected to speed up immigration lines at Suvarnabhumi and allow better allocation of officers. Come April 11, 2012, passing through immigration checkpoints at Suvarnabhumi Airport will be a breeze for Thai nationals as a new passport control system is up and running. “Autochannel” works by scanning the 5, which takes four seconds. The barriers then swing open to a second station where a 6 has his or her finger printed by a green light biometric reader and photo taken by a built-in camera installed on the column. Holders of Thai passports 7 or 9 at Thailand's main air hub will have the option of having their travel documents screened by computerized machines rather than by 4. The “Autochannel” is expected to help ease the chronic problem of 10 that recently caused an uproar as passengers stood for hours in 3 to have their documents checked manually. Now passengers do not need to fill out the 1, known as Tor Mor 6 and regarded as a nuisance by many passengers, which has been done away with in many other countries. A passenger simply opens the photo page of a passport and gently presses it on the 2 at the first section of the two-stage gate. It takes four seconds for it to read the document, causing the transparent barriers to swing open. The passenger then takes a few steps to a second station to have his or her finger printed by a green light biometric reader and photo taken by a built-in camera installed on the column. Halving passport processing time and speeding up passenger flows are the prime benefits rendered by “Autochannel”, explained Pol Col Viboon Kittisaengsuwan, who supervises 8 at Suvarnabhumi.

- Look at the words in the box. Write each number (1-10) in the correct sentence to complete passage.

1. immigration form	6. passenger
2. scanner	7. arriving
3. queues	8. immigration officers
4. departure immigration	9. departing
5. photo page of passport	10. understaffing

- Group discussion and report: Read the passage again. Write the steps in using the “Autochannel” and report your findings.

**The steps in using “Autochannel”**

Firstly

---

Secondly

---

After that

---

And then

---



Speaking

Role-play 1 (A: Police; B: Tourist)

**SPEAKING: Passport Control (A)**

**A: Good morning/afternoon/evening. Can I have your passport and boarding pass.**

**B: Sure. Here go go.**

(The Immigration Officer looks at the passport.)

**A: Where are you traveling to today?**

**B: I'm going to \_\_\_\_\_.**

**A: Do you have a visa for entering \_\_\_\_\_?**


**B: Yes, I do. The visa is on the next page.**

(Immigration Officer looks at the passport.)

**A: Could you please write your \_\_\_\_\_ on the immigration card and sign your name at the bottom.**

**B: Certainly. I completely forgot about that.**

บัตรขาออก  
THAI  
**DEPARTURE CARD**



**Thai Immigration Bureau**

**โปรดเขียนตัวบรรจง และทำเครื่องหมาย**  
PLEASE WRITE CLEARLY IN BLOCK LETTERS AND MARK

ชื่อครอบครัว  
Family Name

ชื่อตัวและชื่อรอง  
First Name and Middle Name

วัน-เดือน-ปีเกิด  
Date of Birth

สัญชาติ  
Nationality

เลขที่หนังสือเดินทาง  
Passport No.

\_\_\_\_\_

mm    yy    yy

dd    mm    yy

ชาย     หญิง  
Male    Female

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

ลายมือชื่อ  
Signature

\_\_\_\_\_

ส่วนนี้ใช้เจ้าหน้าที่/For official use

vs 51299

**Departure Stamp in Passport**

(The passenger fills in the form and hands it back to the immigration officer)

(The Immigration Officer looks at the passport, stamps it and hands it back to the passenger.)

**A: OK. Have a safe flight.**

*B: Thanks. Good bye.*

Speaking

Role-play 2 (A: Police; B: Tourist)

**SPEAKING: Passport Control (B)**

**A: Good morning/afternoon/evening. Can I have your passport and boarding pass.**

*B: Sure. Here you go.*

(The Immigration Officer looks at the passport.)

**A: I see your visa expired \_\_\_\_\_ days ago.**

*B: I know. I'm very sorry about that.*

**A: Go to the officer to pay for your overstay.**

(The passenger goes to the immigration officer at the overstay desk.)

(The Immigration Officer looks at the passport and calculates the overstay fine.)

**A: You overstayed your visa for \_\_\_\_\_ days. The fine is \_\_\_\_\_.**

*B: I'm very sorry. Here you go.*

(The Immigration Officer collects the money, writes a receipt and hand it to the passenger with the passport.)

**A: You're all set. Have a safe flight.**

*B: Thank you. Have a nice day. Goodbye.*

VISA -Permitted to stay in Thailand until	Today's date	Number of days overstay	Overstay fine

**Departure Stamp in Passport**



## Vocabulary

### Sentences

- Look at the words in the box. Write the correct word next to each explanation. Then use the word in a complete sentence.

visa	conveyor belt	departure stamp
metal detector	passport	boarding pass
immigration officer	immigration form	tourist
arrival stamp		

Word	Explanation	Sentence
	It's an official document containing personal information and a photograph that allows a person to travel to foreign countries	
	A card that a passenger needs to get on a commercial flight	
	The form a person has to complete when entering and exiting a country	
	The person who examines your passport and other documents to make sure you can enter a country	
	Someone who visits a place for pleasure and interest, usually while they are on holiday	
	The stamp the immigration officer puts in your passport when you arrive in a country	
	The stamp the immigration officer puts in your passport when you leave a country	
	An official mark made in a passport which allows you to enter a particular country	
	A machine that you walk through that determines whether you have any metal objects on you	



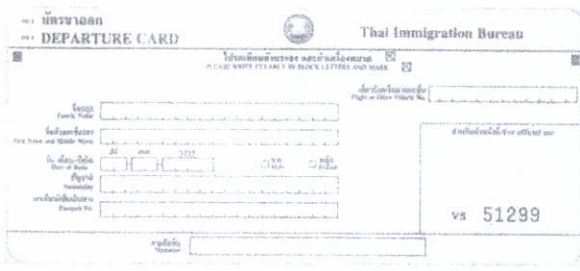





	A continuously moving strip or surface that is used for transporting objects from one place to another	
--	--	--

# Vocabulary

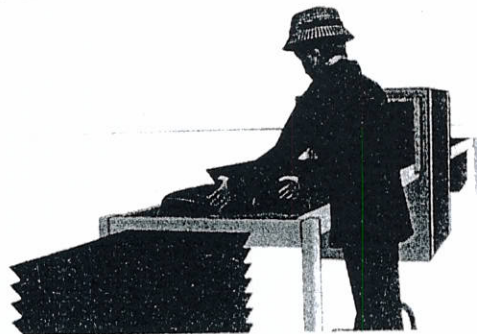
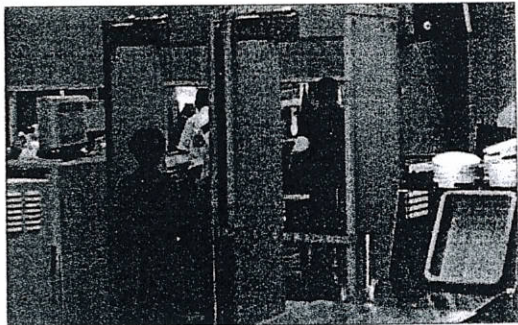
## Pictures

- Look at the words in the box. Write the correct word under each picture.

visa	departure stamp	metal detector
conveyor belt	passport	boarding pass
immigration officer	immigration form	tourist
arrival stamp		

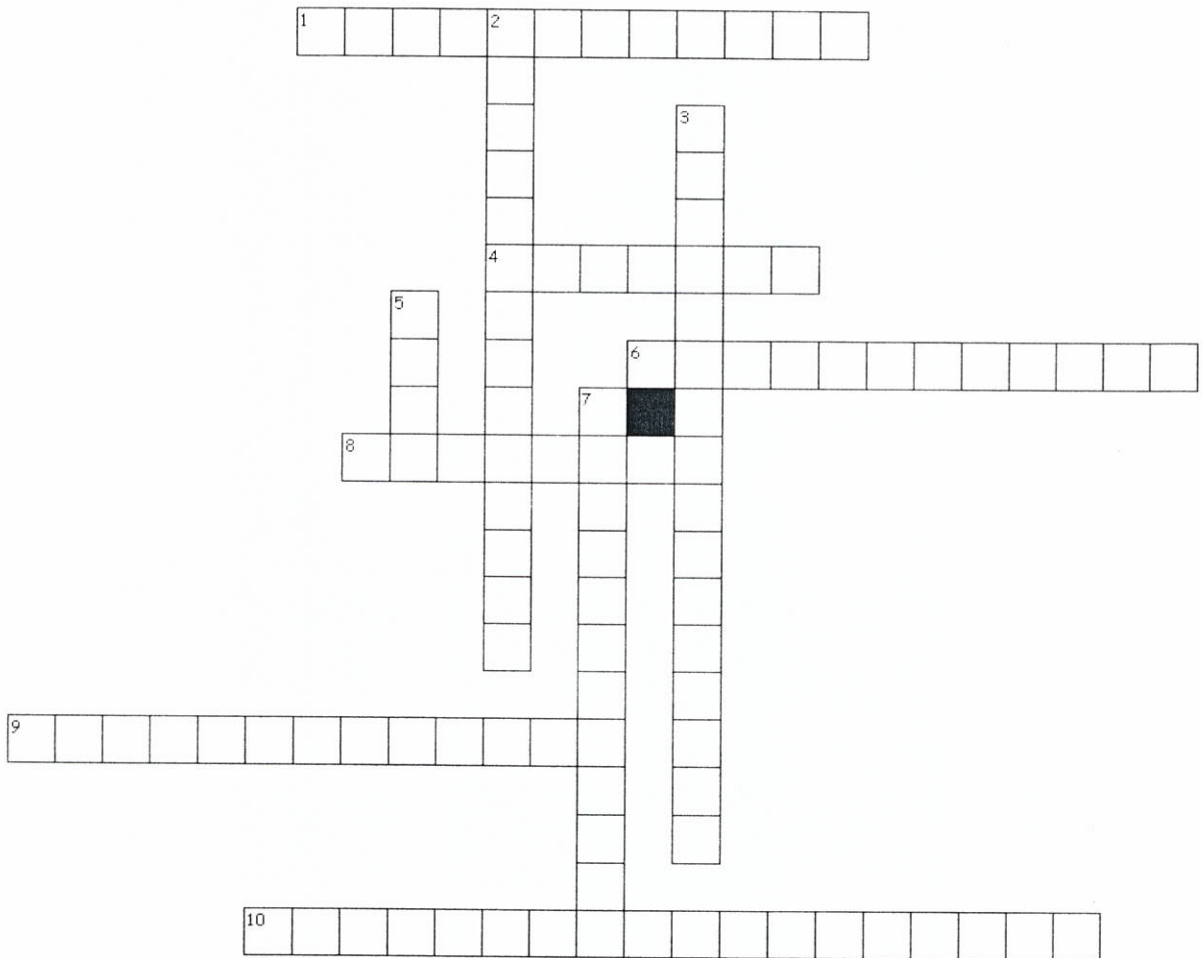




# Vocabulary

## Crossword Puzzle

- Listen to the instructions and write the answers in the correct space in the crossword puzzle.



### Across

- 1.
- 4.
- 6.
- 8.
- 9.
- 10.

### Down

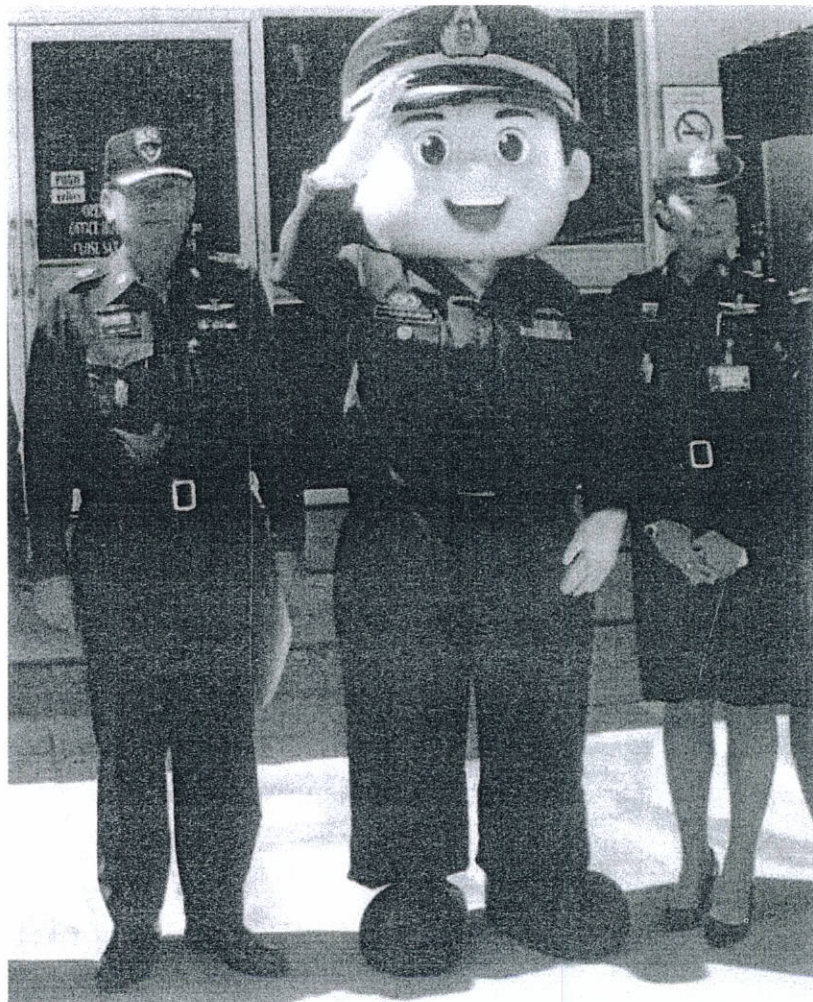
- 2.
- 3.
- 5.
- 7.



# Chapter 5

## Human Relations

### มนุษยสัมพันธ์







# Chapter 5

## Human Relations

### Content

- **Vocabulary**
  - Pictures
  - Sentences
  - Word Search Puzzle
  
- **Listening**
  - Picture identification
  - Question-Response
  - Short Conversations: Conversation 1
  - Short Conversations: Conversation 2
  - Conversation Responses: Conversation 1
  - Conversation Responses: Conversation 2
  - Conversation Responses: Conversation 3
  
- **Speaking**
  - Immigration Class List
  - Immigration Bingo
  - Group work – integrated reading speaking 1
  - Group work – integrated reading speaking 2
  
- **Reading**
  - Passage 1: Chiang Khong Bridge
  - Passage 2: Human Trafficking
  - Conversation 1
  - Conversation 2

## Reading Summary

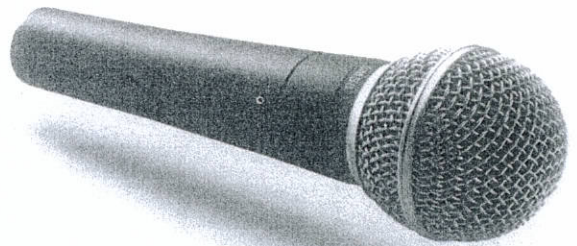
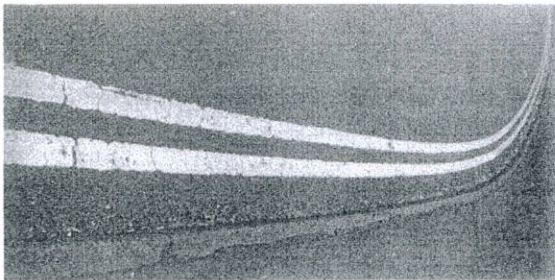
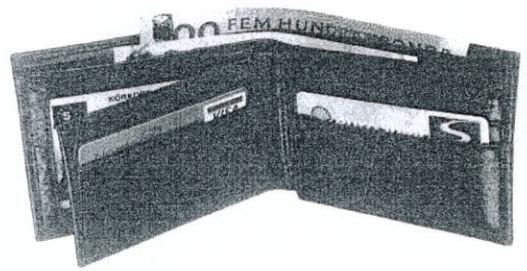
- **Grammar**
  - Spoken abbreviations

## Vocabulary

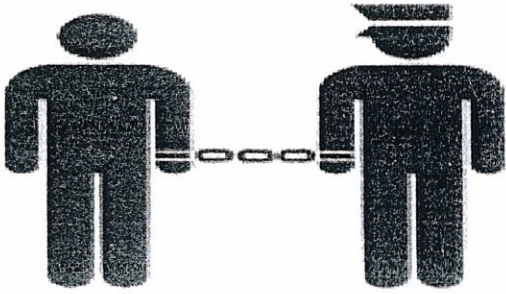
### Pictures

- Look at the words in the box. Write the correct word under each picture.

suitcase,	passenger	counterfeit	wallet	arrest
yellow line	illegal	smile	salute	microphone







## Vocabulary

### Sentences

- Look at the words in the box. Write the correct word next to each explanation. Then use the word in a complete sentence.

suitcase	passenger	counterfeit	wallet	arrested
yellow line	illegal	smile	salute	microphone

Word	Explanation	Sentence
	a flat pocket-sized folding case, usually made of leather, for holding paper money, cards, or photographs	
	to seize and hold under the authority of law	
	a person who travels in a plane, car or train, without participating in its operation	
	a facial expression characterized by an upward curving of the corners of the mouth and indicating friendliness	
	a piece of luggage used to carry clothing	
	a yellow line painted along the edge of an area	
	an instrument that converts sound waves into an electric current, usually fed into an amplifier, a recorder, or a broadcast transmitter	
	to show respect by raising the hand to the cap	
	prohibited (not permitted) by law	
	to make a copy of, usually with the intent to defraud	

# 1. Word Search Puzzle

- Listen to the instructions.
- Find the vocabulary word in the sentence given.
- Write the answer on the lines below.

g a n a m d r z v o t m i h f  
s q r b g g r e m i a l b i h  
q d w r w q t e e d l q u c u  
r y t h e u e f g e i x f z x  
y q w r l s r n g n a j p d x  
a i i a e e t a i i e y g w g  
o f s p t n l b u l s s f s a  
l o o n w o o q z s d e s x a  
i n u g e h w e b l f y a a h  
d o l d u p b l i u b t f w p  
c y e l l o w i t p v m a a j  
t s a a j r q m t l j o p l e  
p f n d m c g s e x a s e l l  
e s a c t i u s y w p s c e q  
w g k k c m g f g k s f f t n

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_
5. \_\_\_\_\_
6. \_\_\_\_\_
7. \_\_\_\_\_
8. \_\_\_\_\_
9. \_\_\_\_\_
10. \_\_\_\_\_



## **Listening – Picture Identification**

**Look closely at each photo.**

**Ask yourself the following questions.**

- 1. Who is in the photos?**
- 2. What objects are visible?**
- 3. What are the positions of the people and the objects?**
- 4. What actions are being performed?**
- 5. Where was the photo taken?**

**Directions.**

**For each question you will hear four statements about a picture. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then mark your answer. Each statement will be spoken only one time.**

Example 1



<<http://www.maaneews.net/eng/ViewDetails.aspx?ID=461104>>

Circle the correct statement.

Example: A      B      C      D

You will hear these four statements.

- A. The Iranian man in the blue shirt is smiling.
- B. The policeman is wearing a cap.
- C. The arrested man has a white jacket on his hands.
- D. There are two men in the picture.

**Explanation**

- A. False. The man in the blue shirt is NOT smiling. He looks unhappy.
- B. True. The policeman is wearing a cap.
- C. False. The arrested man has a black jacket on his hands.
- D. False. There are more than two men in the picture.





<<http://www.immigration.go.th/>>

Circle the correct statement.

Example: A    B    C    D

You will hear these four statements.

- A. They are looking at the bridge.
- B. They are all wearing caps.
- C. There is no one standing on the bridge.
- D. A man is holding a microphone in front of an officer.

**Explanation**

- A. False. They are on a bridge.
- B. False. One man is not wearing a cap.
- C. False. Everyone is standing on the bridge.
- D. True. A man is holding a microphone in front of an officer.



### Example 3



<http://www.immigration.go.th/>

Circle the correct statement.

Example: A      B      C      D

You will hear these four statements.

- A. They are all saluting.
- B. They are all walking to the helicopter.
- C. A man is getting into the helicopter.
- D. There is a helicopter behind the group of policemen.

**Explanation**

- A. False. One man has both of his arms by his side.
- B. False. They are all standing still.
- C. False. No one is getting into the helicopter.
- D. True. There is a helicopter behind the group.



<<http://www.immigration.go.th/>>

Circle the correct statement.

Example: A    B    C    D

You will hear these four statements.

- A. The men are looking at the camera.
- B. The men are holding microphones.
- C. A man is holding a paper with photos on it.
- D. Two men are sitting at a table.





<<http://www.immigration.go.th/>>

Circle the correct statement.

Example: A      B      C      D

You will hear these four statements.

- A. The police officers are saluting.
- B. The police officers are standing to attention.
- C. They are talking to the man at the front of the room.
- D. The man at the front of the room is wearing a cap.





<<http://www.flickr.com/photos/ianfuller/2743644495/lightbox/>>

Circle the correct statement.

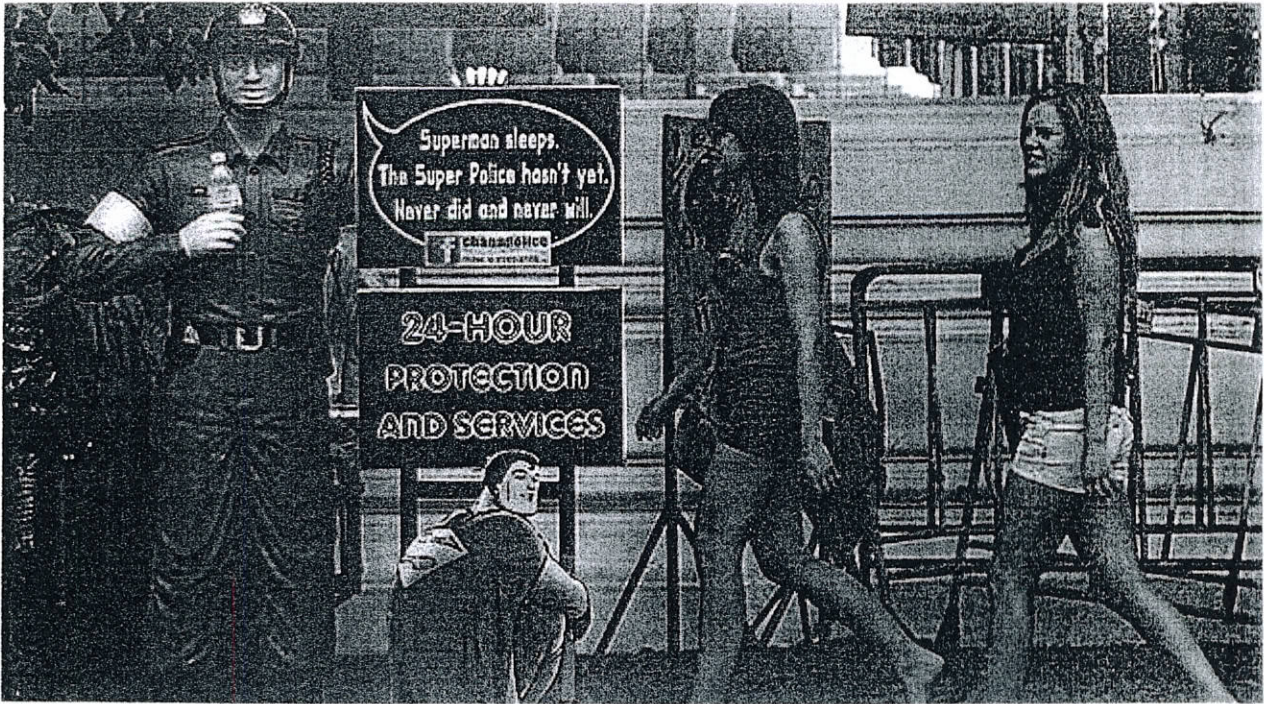
Example: A      B      C      D

You will hear these four statements.

- A. There are flowers and trees near the gate.
- B. The entrance gate to the Immigration Bureau is half closed.
- C. There is a car driving out of the gate.
- D. Two people are walking at the front of the Immigration Bureau.

Now look at the ten pictures, listen to the statements and circle the correct answers.





<<http://www.smh.com.au/travel/travel-news/thailand-dream-destination-or-nightmare-20120723-22j5g.html>>

Circle the correct statement.

Example: A      B      C      D



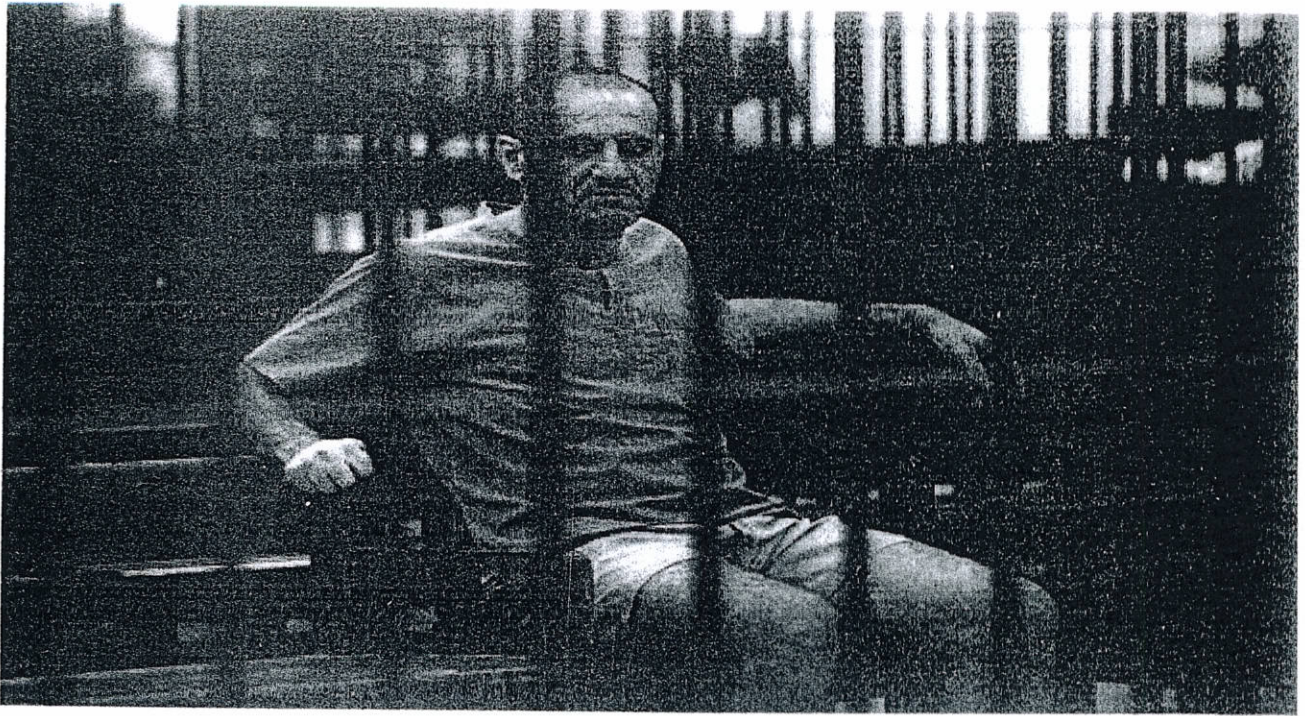


<<http://www.google.co.th/url?sa=i&rct=j&q=&esrc=s&frm=1&source=images&cd=&docid=z9xowSS50HZ0M&tbnid7221>>

Circle the correct statement.

Example: A      B      C      D





<<http://www.hindustantimes.com/photos-news/Photos-DayInPictures/august142012dayinpics/Article4-913363.aspx>>

Circle the correct statement.

Example: A      B      C      D

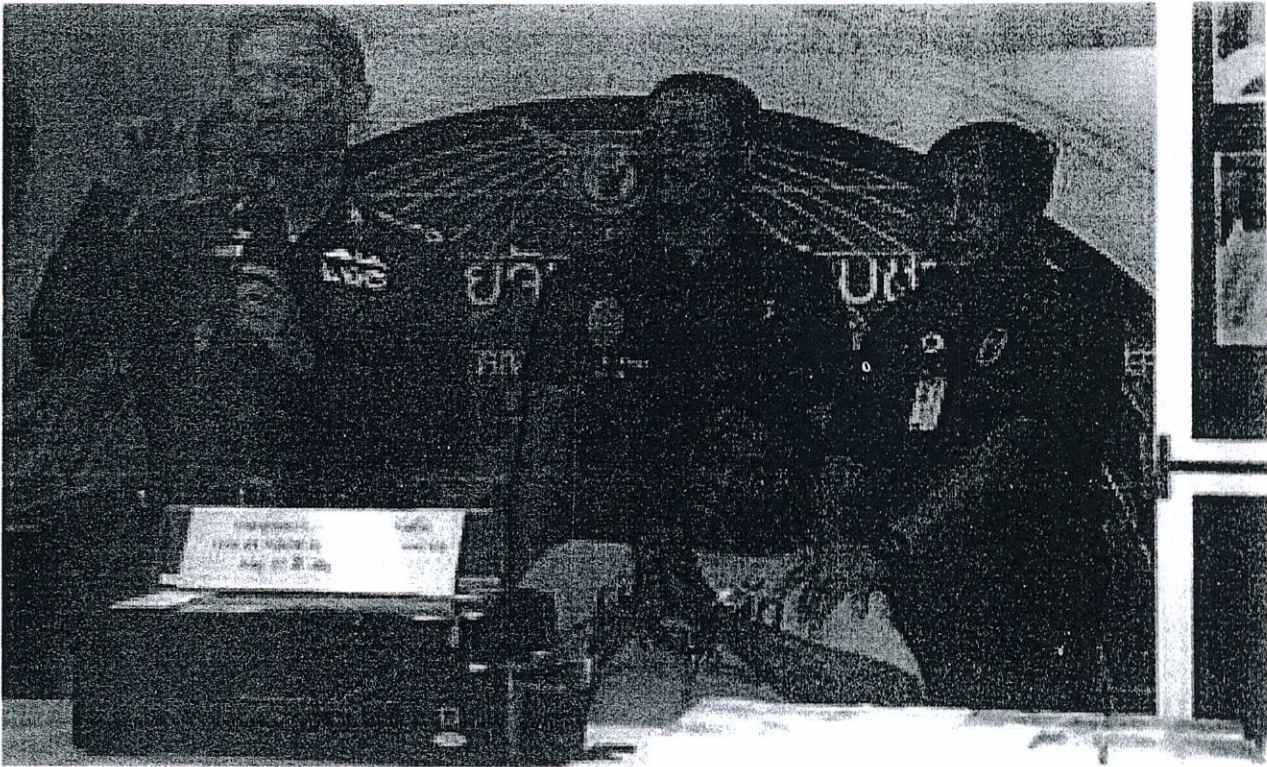


<<http://www.chiangraitimes.com/news/6380.html>>

Circle the correct statement.

Example: A      B      C      D





<<http://www.thaivisa.com/forum/topic557779-thai-immigration-nabs-liberian-con-artist-fc>>

Circle the correct statement.

Example: A      B      C      D





<<https://www.google.co.th/search?q=royal+thai+police+immigration+bureau&rlz=1T4RNi>>

Circle the correct statement.

Example: A    B    C    D

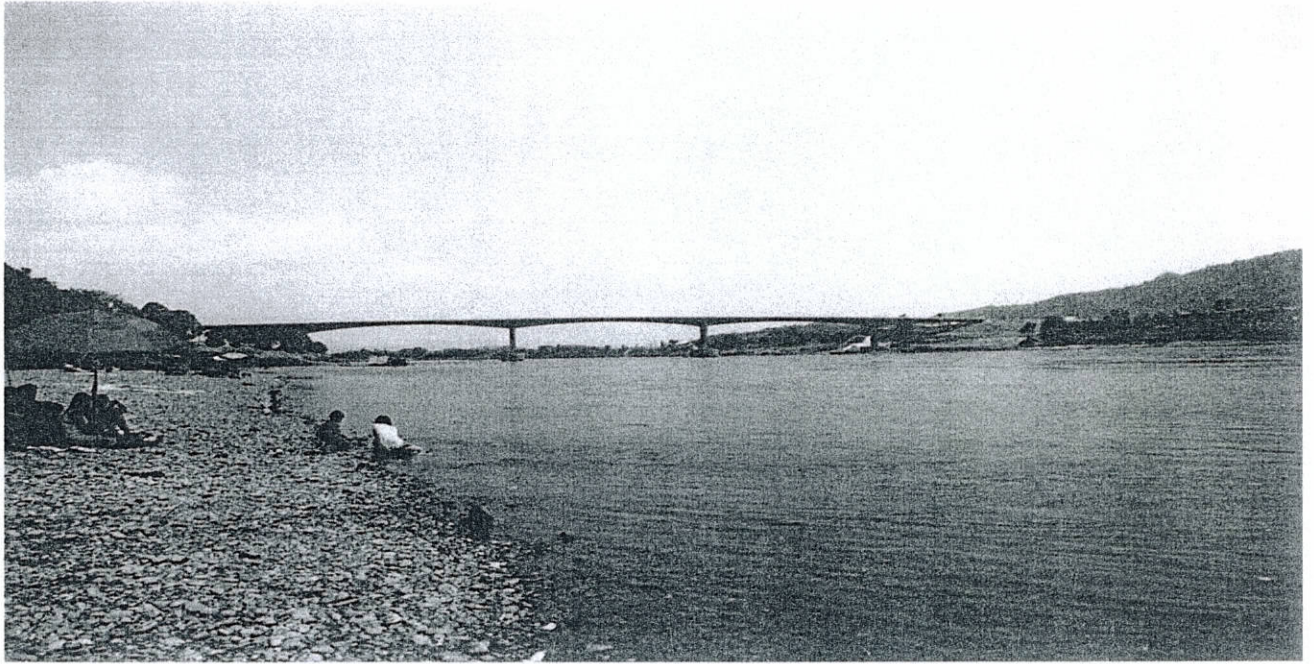


<<http://transcurrents.com/tc/2011/03/>>

Circle the correct statement.

Example: A      B      C      D





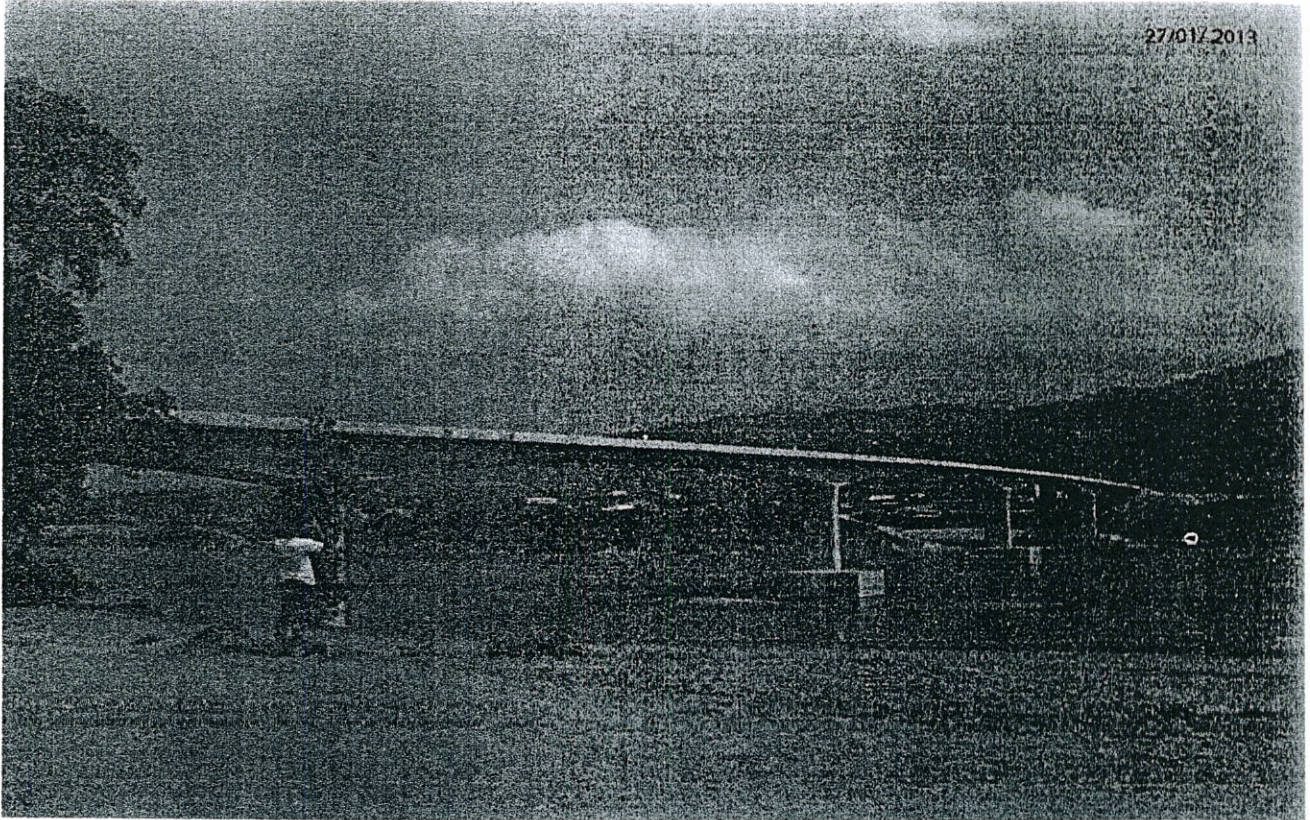
<<http://www.chiangraibulletin.com/2013/08/09/fourth-friendship-bridge-between-thai>>

Circle the correct statement.

Example: A      B      C      D



27/01/2013

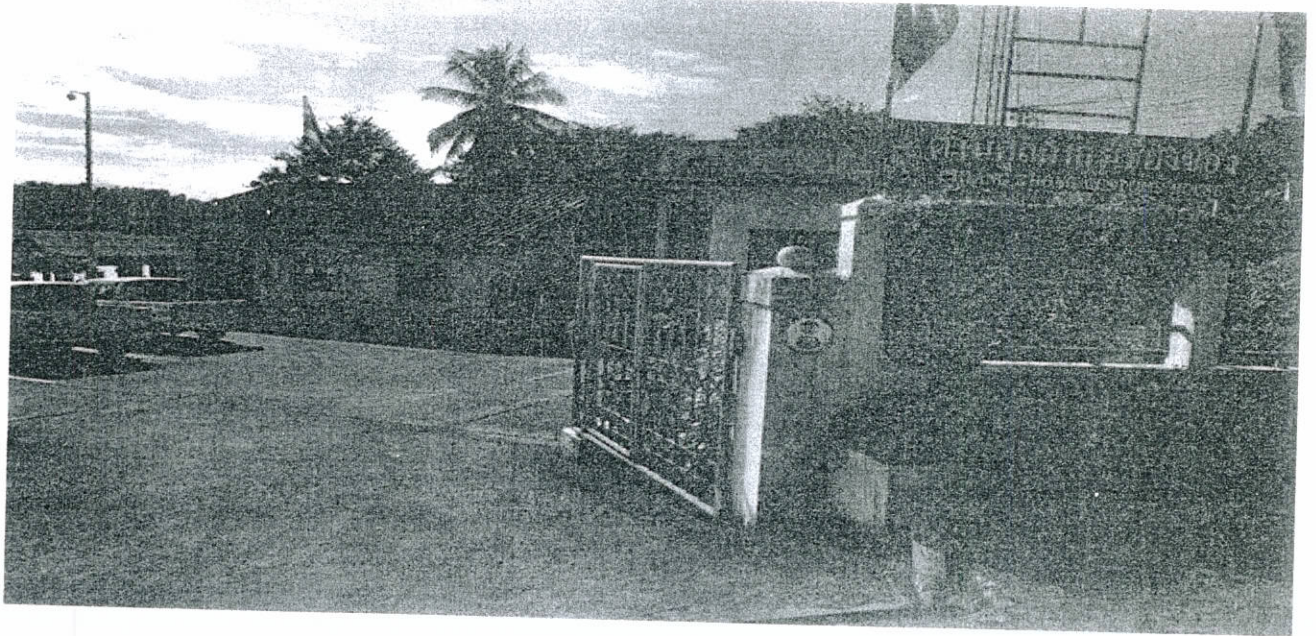


<<http://www.chiangraibulletin.com/2013/01/29/will-chiang-khong-still-be-nice-little-town->>

Circle the correct statement.

Example: A      B      C      D





<<http://www.gt-rider.com/thailand-motorcycle-forum/showthread.php/31139-Chiang-Khong-Houei-Xai-Border-Crossing>>

Circle the correct statement.

Example: A    B    C    D

## Post-Test

### Part I: Choose the word or phrase which best completes each sentence grammatically.

1. The doctor recommended that she \_\_\_\_\_ eating food containing sugar.
  1. quits
  2. quitted
  3. ought quit
  4. quit
2. We'll notify you as soon as we \_\_\_\_\_ the final report.
  1. will receive
  2. received
  3. receive
  4. will be received
3. The rescuers succeeded \_\_\_\_\_ the crash site.
  1. to locate
  2. in locating
  3. locating
  4. to have located
4. Since the defeat of the Taliban, women \_\_\_\_\_ to take part in public affairs in Afghanistan.
  1. permitted
  2. are permitted
  3. were permitted
  4. have been permitted
5. Even though the weather is fine, she \_\_\_\_\_ goes out.
  1. frequently
  2. still
  3. sometimes
  4. rarely
6. Little Red Riding Hood took a short cut through the forest \_\_\_\_\_ a warning from her mother not to do so.
  1. although
  2. despite
  3. even
  4. however
7. The monk showed \_\_\_\_\_ practice meditation.
  1. how did the students
  2. the students how to
  3. the students to
  4. to the students how to
8. Sarah reached the airport just \_\_\_\_\_ the 8.30 flight to Frankfurt.
  1. as soon as
  2. on time to
  3. in time for
  4. in terms of
9. Intelligent life on other planets, while remaining an intriguing possibility, \_\_\_\_\_ yet to be discovered.
  1. has been
  2. has
  3. has not
  4. have
10. Sugar intake, particularly that of refined sugar, \_\_\_\_\_ curtailed by those wishing to reduce their weight.
  1. must
  2. must being
  3. which must
  4. must be





**Part III: Choose the answer this is closest in meaning to the underlined item of vocabulary.**

21. The tourist got lost because they were given **inadequate** information.  
1. incapable      2. abnormal      3. damaged      4. insufficient
22. It's an old factory that has been **renovated** as a theater.  
1. reconditioned      2. readjusted      3. serviced      4. fitted
23. He received an award for his **exemplary** work with the poor.  
1. typical      2. unique      3. satisfactory      4. charitable
24. He subjected his wife to physical and emotional **abuse**.  
1. misconduct      2. mistreatment      3. misapplication      4. crime
25. Both leaders are in favor of removing trade **barriers**.  
1. borderlines      2. stoppages      3. obstacles      4. fences

**Part IV: Read each situation and the dialogue carefully. Choose the most appropriate expression for the missing part.**

26. Situation: Helen's colleague, Marc, offers to help carry her books to her car. She politely turns down the offer.

Marc: May I help you with those?

Helen: \_\_\_\_\_

1. Thanks for the assistance. Some other time perhaps.
2. I'm afraid you can't possibly assist. I'm nearly there.
3. That's very nice of you, but I can manage.
4. Never mind the books. I don't have a problem with them.

27. Situation: Marty is telling Wilai about a missing item.

Marty: My briefcase containing the exam paper is missing. Someone must have been in my office while I was having lunch.

Wilai: \_\_\_\_\_ Why don't you check with your secretary?

She may have put the briefcase somewhere for safekeeping.

1. I'm sorry to hear that.
2. How amusing!
3. Don't mention it.
4. That's that.

28. Situation: Sirichai has some good news for his colleague, Siengthip.

Sirichai: Good news! Good news!

Siengthip: What is it!

Sirichai: I've just been promoted to the post of assistant professor.

Siengthip: \_\_\_\_\_

1. That's nice to know. Thank you very much.
2. It's great to hear from you.
3. That's great! Congratulations.
4. Congratulations for the good news!

29. Situation: Sally has misplaced her glasses somewhere; her friend Suzie suggests where to look for them.

Suzie: You look upset! What's the matter?

Sally: Oh dear. I can't seem to find my glasses.

Suzie: \_\_\_\_\_

Sally: Mmm. Maybe you're right.

1. Maybe they should be found on your desk.
2. You should have left them on your desk.
3. You must find them on your desk, if you look.
4. You must have left them on your desk somewhere.

30. Situation: Robert greets his friend Peter, who has been absent from class for the past week.

Robert: Where have you been? I haven't seen you in class all week.

Peter: \_\_\_\_\_, so the doctor told me to stay in.

Robert: So, how are you feeling now?

Peter: Yes, I'm feeling like my old self again.

1. I was bored
2. I caught a cold
3. I thought too much
4. I stayed home to study



**Part V: Read the following passages and choose the best answer.**  
**Passage 1**

**Train Travel in Thailand**

Thailand welcomed more than 26 million visitors in 2013 and in the same year Bangkok was the most visited city in the world. The majority of these visitors entered the country through Suvarnabhumi International Airport in Bangkok. The majority of visitors spend between one to three days in Bangkok before heading to other popular tourists destinations such as Chiang Mai, Kanchanaburi and Phuket for the remainder of their time in Thailand. Bus transport has long been the preferred mode of transport for tourists between Bangkok and the major tourist destinations in the country. In recent years however there has been a **surge** in the popularity of domestic air transport due to the expansion of services of low cost carriers between the capital and the rest of the country.

Although these low-cost airlines offer an affordable and convenient option for many travelers, flying has lost its glamour. Visitors to Thailand now want a more rewarding alternative to flying. Train travel in Thailand is easily the best way to get around and see the country. It's comfortable, safe, cheap and environmentally friendly. It also gives visitors a genuine Thai experience making the journey as much a part of their trip as the destination. All trains operate from Bangkok's Hualamphong Station. Hualamphong Station, which was designed by the Italian architect Mario Tamagno, opened in 1916. The station is easily accessible by public bus, taxi and MRT train.

Taking the train is also a wonderful way to travel between Bangkok, Penang, Kuala Lumpur and Singapore. The 1,984 km journey to Singapore takes around 48 hours at a very affordable price. There are sleeper births available for both nights. Trains depart daily and you change trains in either Hat Yai and Kuala Lumpur or Butterworth and Kuala Lumpur.

There is also a luxury option available for train travel between Bangkok and Singapore. This is the luxurious 'Eastern and Oriental Express' which operates a few monthly trips between these cities.

31. The word "surge" most probably means \_\_\_\_\_.
- |              |              |
|--------------|--------------|
| 1. expansion | 2. increase  |
| 3. decline   | 4. promotion |
32. Which of the following is not true?
1. Train travel is the only way to travel from Bangkok to Singapore.
  2. It is possible to travel by train from Bangkok to Singapore.
  3. It takes 48 hours to travel from Bangkok to Singapore by train.
  4. There are sleeper births available on the train from Bangkok to Singapore.

33. Which of the following is not true?
1. Train travel is a good alternative to flying because it is more environmentally friendly.
  2. Train travel is a good alternative to flying because it gives visitors a genuine Thai experience.
  3. Train travel is a good alternative to flying because it is free.
  4. Train travel is a good alternative to flying because it is cheap.
34. The majority of visitors to Thailand in 2013 entered the country through \_\_\_\_\_.
1. Donmuang International Airport
  2. Phuket International Airport
  3. Chiang Mai International Airport
  4. Suvarnabhumi International Airport
35. In Bangkok all trains depart from \_\_\_\_\_.
1. Hualamphong Station
  2. Bangkok Station
  3. Suvarnabhumi International Airport
  4. Donmuang International Airport
36. Which of the following is not true?
1. Hualamphong Station is easily accessible by taxi.
  2. Hualamphong Station is easily accessible by public bus.
  3. Hualamphong Station is easily accessible by river boat.
  4. Hualamphong Station is easily accessible by MRT train.
37. Trains from Bangkok to Singapore depart \_\_\_\_\_.
- |           |            |
|-----------|------------|
| 1. yearly | 2. weekly  |
| 3. daily  | 4. monthly |
38. The luxury train between Bangkok and Singapore is called \_\_\_\_\_.
1. 'The Oriental Express'
  2. 'The Eastern and Oriental Express'
  3. 'The Trans-Siberian Railway'
  4. 'The Blue Train'
39. Which of the following is not true?
1. In 2013 Bangkok was the most visited city in the world.
  2. In 2013 more than 26 million visitors came to Thailand.
  3. The majority of visitors to Thailand in 2013 entered the country through Suvarnabhumi Airport.
  4. Bangkok was not a popular destination for visitors in 2013.
40. Hualamphong Station was designed by \_\_\_\_\_.
- |                         |                        |
|-------------------------|------------------------|
| 1. a Thai architect     | 2. an Indian architect |
| 3. an Italian architect | 4. a Chinese architect |



## Passage 2

### Notification of staying in Thailand over 90 days

Foreigners residing in Thailand for more than 90 days have to notify the immigration police of their place of residence. The notification can be made in person or by registered mail. The notification must be made within 15 days before or 7 days after the period of 90 days expires.

Foreigners can notify the Immigration Police at immigration offices around the country. For foreigners residing in Bangkok the 90-day notification can be made at Immigration Division 1 Office, Chaloemprakiat Government Complex, Chaengwattana Rd., Lak Si. Foreigners from Laos, Cambodia and Myanmar residing in Bangkok can do their 90-day notification at Major Hollywood Suksawat 1<sup>st</sup> Floor or Imperial Lat Phrao 5<sup>th</sup> Floor.

For notification by registered mail the following documents are required:

Photocopies of the following pages in the passport- picture page, current visa, last entry stamp and last extension of visa. Photocopy of departure card TM.6. Previous notifications of staying over 90 days. Completely filled out and signed notification form TM.47. Envelope with 10 Baht stamp affixed with the return address of the foreigner for the officer to return the lower part of the form after having received the notification. This part must be kept for further notifications of staying over 90 days. All the documents must be sent by registered mail and the receipt of the registration kept by the foreigner. The documents should be mailed no later than 15 days before the date of notification and the receipt should be kept by the foreigner in case the letter gets lost in the mail.

Notification by registered mail will not be accepted if the foreigner has exceeded the 90 day limit. The foreigner then has to do the notification at the nearest immigration office and pay a fine of 2,000 baht.

41. Which of the following is true?
1. Foreigners residing in Thailand for less than 90 days have to notify the immigration police of their place of residence.
  2. Foreigners residing in Thailand for more than 90 days don't have to notify the immigration police of their place of residence.
  3. Foreigners residing in Thailand for more than 90 days have to notify the immigration police of their place of residence.
  4. Foreigners residing in Thailand for more than 90 months have to notify the immigration police of their place of residence.
42. Foreigners who exceed the 90 day limit have to \_\_\_\_\_.
1. submit their application by registered mail
  2. pay a fine of 2,000 baht
  3. pay a fine of 20,000 baht
  4. wait another 90 days and then go to an immigration office



43. In Bangkok the Immigration Division 1 Office is located on \_\_\_\_\_.
1. Lat Phrao Road
  2. Ramkhamhaeng Road
  3. Silom Road
  4. Chaengwattana Road
44. Which of the following is not true?
1. Foreigners from Laos, residing in Bangkok can do their 90 day notification at Major Hollywood Suksawat 1<sup>st</sup> Floor or Imperial Lat Phrao 5<sup>th</sup> Floor.
  2. Foreigners from Myanmar, residing in Bangkok can do their 90 day notification at Major Hollywood Suksawat 1<sup>st</sup> Floor or Imperial Lat Phrao 5<sup>th</sup> Floor.
  3. Foreigners from Canada, residing in Bangkok can do their 90 day notification at Major Hollywood Suksawat 1<sup>st</sup> Floor or Imperial Lat Phrao 5<sup>th</sup> Floor.
  4. Foreigners from Cambodia, residing in Bangkok can do their 90 day notification at Major Hollywood Suksawat 1<sup>st</sup> Floor or Imperial Lat Phrao 5<sup>th</sup> Floor.
45. The notification must be made \_\_\_\_\_.
1. within 15 months before or 7 months after the period of 90 days expires
  2. within 7 days before or 15 days after the period of 90 days expires
  3. within 15 days before or 7 days after the period of 90 days expires
  4. within 50 days before or 17 days after the period of 90 days expires
46. For notifications by registered mail the foreigner should keep the receipt because \_\_\_\_\_.
1. it is a nice souvenir
  2. the documents might get lost in the mail
  3. the receipt is worth 2,000 baht
  4. the foreigner can get a discount the following time he applies for a visa
47. The departure card is called the \_\_\_\_\_.
1. TM.39
  2. TM.47
  3. TM.16
  4. TM.6
48. Which of the following documents are not required for notification by registered mail?
1. Photocopies of the following pages in the passport- picture page, current visa, last entry stamp and last extension of visa
  2. A marriage license
  3. Completely filled out and signed notification form TM.47
  4. Photocopy of departure card TM.6

49. The notification can be made \_\_\_\_\_.
1. in person or by registered mail
  2. in person or by e-mail
  3. in person or by messenger service
  4. by registered mail or by e-mail
50. For notification by registered mail, the documents should be mailed no later than \_\_\_\_\_.
1. 5 days before the date of notification
  2. 15 days before the date of notification
  3. 25 days before the date of notification
  4. 15 weeks before the date of notification

# Answer Key

## Pre-test

1. 2	2. 3	3. 3	4. 4	5. 3
6. 2	7. 4	8. 3	9. 1	10. 2
11. 2	12. 3	13. 3	14. 2	15. 2
16. 2	17. 4	18. 1	19. 3	20. 3
21. 1	22. 3	23. 3	24. 4	25. 1
26. 3	27. 3	28. 4	29. 4	30. 2
31. 3	32. 3	33. 1	34. 2	35. 2
36. 4	37. 4	38. 1	39. 2	40. 3
41. 4	42. 2	43. 2	44. 4	45. 1
46. 3	47. 2	48. 4	49. 3	50. 1

## Chapter 1 Vocabulary and Pictures



1 passport



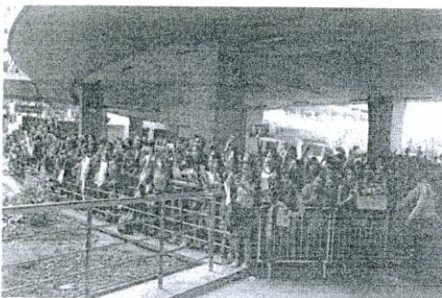
2 landing



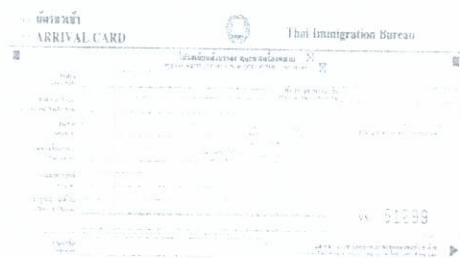
3 baggage claim



4 baggage checks



5 arrival area

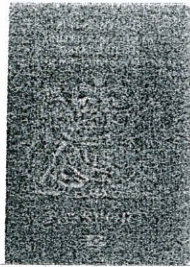


6 arrival card

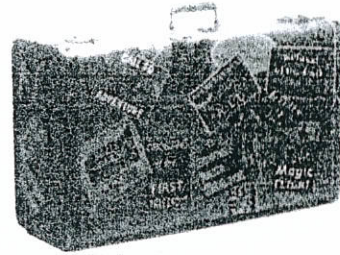


Make three sentences using any of the pictures below.

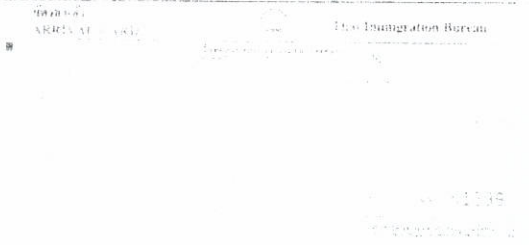
1. May I see your passport please
2. Please fill in your arrival card
3. Did you pack the bag yourself sir



british Passport



suitcase



arrival card



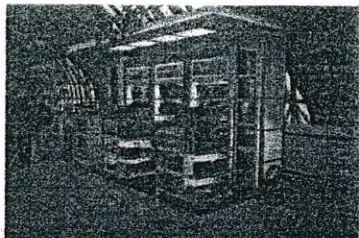
immigration Officer



passenger



terminal building



duty free



anything to declare



customs check



baggage claim

## Vocabulary

### Sentences

Word	Explanation	Sentence
<b>British Passport</b>	British passports may be issued to people holding any of the various forms of British nationality, and are used as evidence of the bearer's nationality and immigration status within the United Kingdom.	
<b>anything to declare</b>	to make known formally or officially	
<b>terminal building</b>	An airport terminal is a building at an airport where passengers transfer between ground transportation and the facilities that allow them to board and disembark.	
<b>immigration officer</b>	The person who examines your passport and other documents to make sure you can enter a country.	
<b>passenger</b>	Someone who visits a place for pleasure and interest, usually while they are on holiday.	
<b>arrival card</b>	An arrival card is a legal document used by immigration authorities to provide passenger identification and a record of a person's entry into certain countries.	
<b>duty free</b>	Shops (or stores) are retail outlets that are exempt from the payment of certain local or national taxes and duties.	
<b>suitcase</b>	a case with a handle and a hinged lid, used for carrying clothes and other personal possessions.	



<b>customs officer</b>	A customs officer is a law enforcement agent who enforces customs laws, on behalf of a government.	
<b>baggage claim</b>	the area in an airport where arriving passengers collect luggage that has been carried in the hold of the aircraft	

## LISTENING

1. b            2. a            3. c            4. c            5. a  
6. b            7. c            8. a            9. c            10. a

## Conversations

1. c            2. c            3. d

## Conversation Responses

### Conversation 1

1. b            2. a            3. a            4. c

## Read

- The Thai Immigration police don't exist anymore.            **False**  
They are a smart force.            **True**  
Their uniforms are blue.            **False**  
They ride horses when on duty.            **False**  
If you break the laws of Thailand you could end up in prison.            **True**

## Vocabulary

1. f            2. a            3. h            4. b            5. g  
6. d            7. i            8. c            9. e

## What Is Immigration?

1. They fly to another country
2. they are usually called tourists.
3. over 200 million people changed countries
4. More schools, more hospitals, and more housing are needed.



## Why Do Immigrants go to the USA?

1. They all go hoping to find a better or different life
2. Almost seventy-five percent go
3. Sponsors help immigrants in the United States.
4. work. Jobs

## Grammar

1.

- |         |        |         |        |         |
|---------|--------|---------|--------|---------|
| 1. were | 2. was | 3. were | 4. was | 5. were |
| 6. were | 7. was | 8. was  | 9. was | 10. was |

2.

**Ponsawan:** What **was** it like during the flight over John?

**John:** It **was** terrible. The weather **was** stormy. We **were** all scared

**Ponsawan:** How long **was** it before the weather calmed down?

**John:** Not long it **was** all over in ten minutes.

**Ponsawan:** **Were** the flight attendants helpful?

**John:** Yes they **were**. They **were** very professional. I noticed one young female attendant she **was** very calm.

3.

- |                  |            |             |                    |
|------------------|------------|-------------|--------------------|
| 1. works         | 2. gets    | 3. starts   | 4. goes            |
| 5. doesn't drive | 6. catches | 7. arrives  | 8. makes           |
| 9. sits          | 10. starts | 11. relaxes | 12. doesn't finish |
| 13. gets         | 14. walks  | 15. cooks   | 16. surfs          |
| 17. enjoys       | 18. says   |             |                    |

4.

- |      |      |      |      |
|------|------|------|------|
| 1. b | 2. c | 3. a | 4. b |
|------|------|------|------|

## Prepositions at the Airport

On Saturday I went to visit my grandmother who lives in Bangkok. My father drove me to the airport and I got on the plane at 7 o'clock. We arrived in Berlin two hours later, and my grandmother was there to meet me. We got on a taxi and traveled to her house.

Later I looked at some old photos my grandmother showed me and watched a film on the TV. I fell asleep on the sofa, and when I woke up my grandmother had already gone to bed.

## Chapter 2

### Vocabulary

#### Sentences

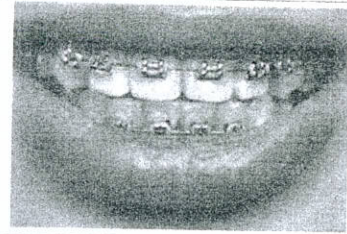
Word	Explanation	Sentence
<b>Sideburns</b>	Areas of hair grown down the sides of a man's face in front of the ears	
<b>Braces</b>	A set of wires attached to a person's teeth to move them gradually in order to straighten them	
<b>Ponytail</b>	A hairstyle in which the hair is gathered and fastened at the back of the head so that it hangs down loosely	
<b>Mohawk</b>	A sometimes brightly coloured hairstyle, often worn in punk fashions, in which the hair is removed from the sides of the head and a central strip is made to stand up from the head	
<b>Dreadlocks</b>	A hairstyle in which the hair hangs in long thick twisted pieces	
<b>Bald</b>	A person with little or no hair on the head	
<b>Goatee</b>	A small usually pointed beard grown only on the chin, not the cheeks	
<b>Glasses</b>	Two small pieces of specially made glass or transparent plastic worn in front of the eyes to improve sight and held in place with a frame that reaches back over the ears	
<b>Beard</b>	The hair that some men allow to grow on the lower part of their face	
<b>Moustache</b>	Hair that a man grows above his upper lip	

# Vocabulary

## Pictures



beard



braces



Ponytail



dreadlocks



sideburns



moustache



bald



Mohawk



glasses



goatee



## LISTENING

1. c            2. a            3. d            4. a            5. c  
6. d            7. c            8. a            9. a            10. d

### Short Conversations 1

1. a            2. d            3. b

### Short Conversations 2

1. c            2. b            3. d

### Conversation Responses 1

1. c            2. d            3. a            4. c

### Conversation Responses 2

1. a            2. b            3. a            4. a

## Pictures

- Picture 1    D                      Picture 4    B  
Picture 2    A                      Picture 5    B  
Picture 3    B

## Reading

### Passage 1

<b>Suspect 1</b>	<b>Suspect 2</b>	<b>Suspect 3</b>
<i>PICTURE</i>	<i>PICTURE</i>	<i>PICTURE</i>
- <i>short and slim</i>	- <i>tall and slim</i>	- <i>short and chubby</i>
- <i>oval face</i>	- <i>long face</i>	- <i>round face</i>
- <i>big eyes</i>	- <i>small eyes</i>	- <i>big nose</i>
- <i>small mouth</i>	- <i>long nose</i>	- <i>big ears</i>
- <i>small nose</i>	- <i>long mouth</i>	- <i>short hair</i>
- <i>small ears</i>	- <i>pony tail</i>	- <i>big eyes</i>
- <i>bald</i>	- <i>ears look like number 8</i>	- <i>big mouth</i>

## Passage 2

<b>tall</b>	<b>beautiful</b>	<b>curly hair</b>	<b>kind</b>	<b>talented</b>
short	ugly	straight hair	rude	untalented

Answer the following questions using your own words.

	<b>Question</b>	<b>Answer</b>
1	What does Paul like?	<b>He likes reading newspapers and talking with children.</b>
2	What does Julia do?	<b>She's an artist.</b>
3	What doesn't Julia like?	<b>She doesn't like watching television.</b>
4	What does Paul do?	<b>He's a businessman.</b>
5	How old is Paul?	<b>He is forty years old.</b>

## Grammar

1. braces      2. hair      3. nails      4. hands      5. teeth

\*Unscramble the words to complete the sentences.

1. You can see with your eyes.
2. Older people have wrinkles.
3. Red-haired people often have freckles.
4. You wear bracelets on your wrists.
5. She is a cyclist and therefore has very muscular thighs.

## Chapter 3

### Reading

#### Passage 1

	<b>Question</b>	<b>Answer</b>
1	How many international airports are there in Bangkok?	<b>There are 2 international airports in Bangkok.(Suvarnabhumi Airport and Don Mueng Airport)</b>
2	Are the two airports located near each other?	<b>No, they are not. Traveling from Suvarnabhumi Airport to Don Mueng Airport usually takes a lot of time.</b>

3	What will happen if travelers go to the wrong airport?	If travelers go to the wrong airport, they may miss the flight. (If travelers go to the wrong airport, there is a high possibility for them to miss their flight.)
4	What needs to be done to solve the problem at passport control?	More immigration booths should be added to provide faster and better services at passport control.
5	What is the slogan about Thailand?	The slogan is "Thailand, the land of smile".

• **Group discussion and report: Answer the following questions in your group and report your findings. Answers can vary.**

Questions	Findings
1. What do you know about Suvarnabhumi Airport and Donmuang Airport?	<b>Suvarnabhumi Airport:</b>  <b>Donmuang Airport:</b>
2. If you go to the wrong airport, what will you do?	<b>I will get a taxi and use an express way.</b> <b>I will call my car back to take me to the other airport.</b> <b>I will change the flight before going to the correct airport.</b>
3. What can you do to help promote the slogan "Thailand, the land of smile"?	<b>I will provide good services with enthusiasm/politeness.</b> <b>I will greet all the tourists nicely and speak politely.</b> <b>I will impress all the tourists with smiles .</b>
4. What were your best/worst airport experiences?	<b>In Italy, when the immigration officer did not let me go to get my luggage during my transit flight to USA.</b> <b>In Japan, I had to wait for 6 hours at the Narita Airport when the transit lounge was packed and the strap of my carry-on broke.</b>

## Passage 2

I.

1 b

2. d

3. c

4. a









5. c



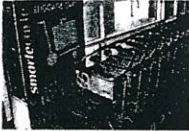



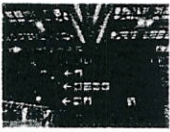


## II.

1. Pat-down Area
2. Departure Lounge
3. Security Checkpoint
4. Passport Control
5. Luggage Carousel

### Vocabulary

Pictures	Phrases	Sentences
1. 	through a metal detector	All passengers have to walk through a metal detector.  SAMPLE ONLY
2. 	go straight ahead	An office went straight ahead down the hallway.
3. 	right turn only	The passengers have to make the right turn only to get into a transit lounge.
4. 	toward the elevator	A man was running toward the elevator.
5. 	in front of the counter	There was only one passenger in front of the check-in counter.
6. 	under the stairs	Some travelers were sitting under the stairs.
7. 	stand behind the line	The officers told the tourists to stand behind the line and wait for their turns.
8. 	go/walk down an escalator	Travelers have to go down an escalator to claim their luggage.

9.		do not obstruct	Please do not obstruct the fire exits.
10.		keep left	Please keep left when taking the stairs to avoid collision.
11.		near luggage carts	There are many chairs for passengers to sit near luggage carts.
12.		down the hall	Can you see a man down the hall?
13.		opposite the departure board	I'm on my way, please wait for me opposite the departure board.
14.		on the baggage carousel	I haven't seen my baggage on the baggage carousel yet.
15.		behind the sign board	The tour leader asked the tourists to stand behind the sign board.

## II.

1. b                      2. a                      3. c                      4. b                      5. b  
6. c                      7. d                      8. a                      9. d                      10. d

## III.

1. passenger                      2. officer                      3. security  
4. departure                      5. Luggage

## Chapter 4

### Grammar

- |        |        |        |        |         |
|--------|--------|--------|--------|---------|
| 1. in  | 2. off | 3. out | 4. off | 5. in   |
| 6. off | 7. out | 8. in  | 9. off | 10. off |

### Future Continuous Tense and Future Perfect Tense

1. By 07.30 he **will have arrived** at the airport. (arrive airport)
2. At 08.00 he **will be waiting for** his plane. (plain)
3. At 08.30 he **will be leaving** for Singapore. (leave)
4. At 10.00 he **will be flying** to Singapore. (fly)
5. At 11.20 he **will have arrived** in Singapore. (arrive)

### LISTENING

- |      |      |      |      |       |
|------|------|------|------|-------|
| 1. b | 2. a | 3. c | 4. c | 5. a  |
| 6. b | 7. c | 8. a | 9. c | 10. a |

### Short Conversations 1

- |      |      |      |
|------|------|------|
| 1. b | 2. a | 3. d |
|------|------|------|

### Short Conversations 2

- |      |      |      |
|------|------|------|
| 1. d | 2. c | 3. b |
|------|------|------|

### Conversation Responses 1

- |      |      |      |
|------|------|------|
| 1. b | 2. a | 3. c |
|------|------|------|

### Conversation Responses 2

- |      |      |      |      |
|------|------|------|------|
| 1. c | 2. a | 3. b | 4. c |
|------|------|------|------|

### Pictures

- |           |   |           |   |
|-----------|---|-----------|---|
| Picture 1 | C | Picture 4 | C |
| Picture 2 | D | Picture 5 | A |
| Picture 3 | B |           |   |



## Reading

### Passage 1

	Question	Answer
1	When is the Singapore Changi Airport Terminal 4 expected to open?	<b>It is expected to open in 2017.</b>
2	What new features will the Singapore Changi Airport Terminal 4 offer passengers?	<b>It will offer self-service and automated check-in, bag drop, immigration and boarding processes.</b>
3	Who will assist passengers with their queries?	<b>Roving airline agents will be on-hand throughout the terminal to assist with passenger queries.</b>
4	What does the acronym 'FAST' stand for?	<b>Fast and Seamless Travel</b>
5	Where will the immigration and pre-board security screening areas be located?	<b>The immigration and pre-board security will be located at the south end of the terminal.</b>

- Group discussion and report: Answer the following questions in your group and report your findings.

Questions	(Read the answers from this column for the presentation) Good morning/afternoon ladies and gentlemen.
What are the advantages of self-service immigration?	Some of the advantages of using self-service immigration are:
What are the disadvantages of self-service immigration?	Some of the disadvantages of using self-service immigration are:
How much is it to use ___?	We think Thailand should/ should not implement self-service immigration, because ...
	Thank you very much. Goodbye.

### Passage 2

"Autochannel", a new automated passport control for locals, is expected to speed up immigration lines at Suvarnabhumi and allow better allocation of officers. Come April 11 2012, passing through immigration checkpoints at Suvarnabhumi Airport will be a breeze for Thai nationals as a new passport control system is up and running. "Autochannel" works by scanning the **photo page of a passport**, which takes four seconds. The barriers then swing open to a second station where a **passenger** has his or her finger printed by a green light biometric reader and photo taken by a built-in

camera installed on the column. Holders of Thai passports **departing** or **arriving** at Thailand's main air hub will have the option of having their travel documents screened by computerized machines rather than by **immigration officers**. The "Autochannel" is expected to help ease the chronic problem of **understaffing** that recently caused an uproar as passengers stood for hours in **queues** to have their documents checked manually. Now passengers do not need to fill out the **immigration form**, known as Tor Mor 6 and regarded as a nuisance by many passengers, which has been done away with in many other countries. A passenger simply opens the photo page of a passport and gently presses it on the **scanner** at the first section of the two-stage gate. It takes four seconds for it to read the document, causing the transparent barriers to swing open. The passenger then takes a few steps to a second station to have his or her finger printed by a green light biometric reader and photo taken by a built-in camera installed on the column. Halving passport processing time and speeding up passenger flows are the prime benefits rendered by "Autochannel", explained Pol Col Viboon Kittisaengsuwan, who supervises **departure immigration** at Suvarnabhumi.

## Vocabulary








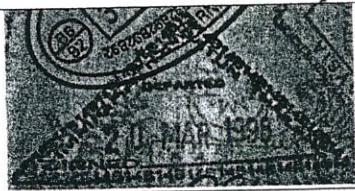
### Sentences

Word	Explanation	Sentence
<b>Passport</b>	It's an official document containing personal information and a photograph that allows a person to travel to foreign countries.	
<b>Boarding pass</b>	A card that a passenger needs to get on a commercial flight	
<b>Immigration form</b>	The form a person has to complete when entering and exiting a country	
<b>Immigration officer</b>	The person who examines your passport and other documents to make sure you can enter a country	
<b>Tourist</b>	Someone who visits a place for pleasure and interest, usually while they are on holiday	

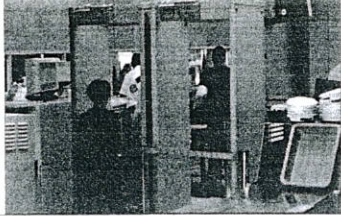
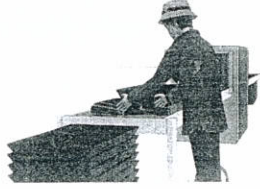


<b>Arrival stamp</b>	The stamp the immigration officer puts in your passport when you arrive in a country.
<b>Departure stamp</b>	The stamp the immigration officer puts in your passport when you leave a country.
<b>Visa</b>	An official mark made in a passport which allows you to enter a particular country
<b>Metal detector</b>	A machine that you walk through that determines whether you have any metal objects on you
<b>Conveyor belt</b>	A continuously moving strip or surface that is used for transporting objects from one place to another

### Pictures

	
<b>Passport</b>	<b>Boarding pass</b>
	
<b>Immigration form</b>	<b>Immigration Officer</b>
	
<b>Tourist</b>	<b>Arrival Stamp</b>
	
<b>Visa</b>	<b>Departure Stamp</b>



	
Metal detector	Conveyor belt

### Crossword Puzzle

Across

1. boarding pass
4. tourist
6. arrival stamp
8. passport
9. metal detector
10. immigration officer


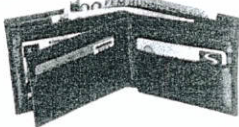
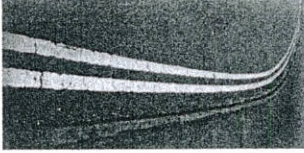







Down

2. departure stamp
3. immigration form
5. visa
7. conveyor belt

### Chapter 5

#### Vocabulary

#### Pictures

	
passenger	wallet
	
yellow line	microphone
	
smile	suitcase
	
counterfeit	salute
	
arrest	illegal

## Vocabulary

### Sentences

Word	Explanation	Sentence
wallet	a flat pocket-sized folding case, usually made of leather, for holding paper money, cards, or photographs	
arrested	to seize and hold under the authority of law	
passenger	a person who travels in a plane, car or train, without participating in its operation	
smile	a facial expression characterized by an upward curving of the corners of the mouth and indicating friendliness	
suitcase	a piece of luggage used to carry clothing	
yellow line	a yellow line painted along the edge of an area	
microphone	an instrument that converts sound waves into an electric current, usually fed into an amplifier, a recorder, or a broadcast transmitter	
salute	to show respect by raising the hand to the cap	
illegal	prohibited (not permitted) by law	
counterfeit	to make a copy of, usually with the intent to defraud	

### Word Search Puzzle

1. He lost his **suitcase**.
2. Last week he lost his **wallet**.
3. They were all **illegal** immigrants.
4. Please use the **microphone**.
5. The officer always has a **smile** at work.
6. Did I **salute** properly?
7. Stand behind the **yellow line**.
8. The officer found that the passport was **counterfeit**.
9. He will **arrest** the man.
10. The **passenger** was very happy.

## Post-test

1. 4	2. 3	3. 2	4. 4	5. 4
6. 2	7. 2	8. 3	9. 2	10. 4
11. 1	12. 1	13. 1	14. 4	15. 2
16. 2	17. 1	18. 3	19. 1	20. 3
21. 4	22. 1	23. 1	24. 2	25. 3
26. 3	27. 1	28. 3	29. 4	30. 2
31. 2	32. 1	33. 3	34. 4	35. 1
36. 3	37. 3	38. 2	39. 4	40. 3
41. 3	42. 2	43. 4	44. 3	45. 3
46. 2	47. 4	48. 2	49. 1	50. 2



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## คณะผู้จัดทำ

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